



Newsletter



FOX VALLEY SECTION

March, 2017

General Meeting

The next general meeting will be held on

Tuesday, March 07, 2017 at:

Courtyard Banquets

3S200 State Route 59
Warrenville, IL

Please visit our website: <http://www.asq-foxvalley.org> for a map and directions to this meeting.

Program:

- 5:30 - 6:00 Networking
- 6:00 - 6:30 Pre-Dinner Presentation
- 6:30 - 7:30 Dinner
- 7:45 - 8:30 After Dinner Presentation

Leadership and ISO 9001:2015

By Lauren Milligan

Menu:

- Garden salad
- Chicken and pork medallion
- Garlic mashed potatoes
- Mixed vegetables
- Bread and butter
- Vanilla ice cream with chocolate sauce
- Vegetarian option: vegetable lasagna
- Complementary coffee and tea
- Cash bar

INSIDE THIS ISSUE

| | |
|------------------------------------|---|
| General Meeting | 1 |
| Program Details | 1 |
| Message from the Chair | 2 |
| Job Submissions | 3 |
| ASQ Benefit for Unemployed Members | 3 |

Program Details

Negotiation Skills Part One: Terms, Goals and Strategies (before dinner)

The first part of our presentation will break down the negotiation process in three stages: Preparation, Negotiation and Execution. We'll debunk myths, simplify each step and take the mystique out of the entire negotiating process.

Negotiation Skills Part Two: Group Exercise (after dinner)

The second part of our presentation allows all the attendees to try out their newly minted negotiation skills. Everyone will take part in an interactive exercise, but no one will feel like they're being put on the spot. Lauren will also provide a detailed list of often overlooked negotiable items to consider during a job offer or promotion.

Continued on page 4

Message from the Chair

Members & Colleagues,

I would like to thank Ken Wunderlich and Ben Krupowicz from IMEC for speaking at the February meeting about leveraging ISO 9001:2015 to bring about performance excellence. We also want to thank them for giving us two tickets that were raffled off to their Day of Excellence on March 30th.

Our next meeting will be on March 7th and will feature Lauren Milligan speaking about negotiation skills. This will be held at Courtyard Banquets in Warrenville.

Please see our website for more information and to sign up:

www.asq-foxvalley.org

I want to point out a change that was just passed down from ASQ National regarding the number of RU points that can be claimed during each 3 year cycle for attending meetings and being on committees (Section, Division, etc.). The maximum number of RU points that can be claimed for attending meetings has been increased from 9.0 to 10.8 (per 3-year cycle). The maximum number of RU points that can be claimed for being a member of a committee has risen from 6.0 to 8.0.

We hope this will increase attendance at our dinner meetings and make it easier to attract members to our board. We do have a number of open positions, most notably we are looking for one or two people to help out on the Internet committee to keep the website updated and field questions from members regarding sign-ins and meetings. We have other positions open as well, so please ask. Also, feel free to attend our next SLC board meeting will be on March 21st at the IIT campus in Wheaton. No commitment is required to attend the meeting. Free food. If you join you get RU's.

Thanks,

John Goerner
ASQ Section 1208 Fox Valley Chair 2016/7

Job Submissions

Quality based jobs submitted to Fox Valley ASQ Section 1208 will be placed into the Fox Valley ASQ Section 1208 LinkedIn Group site. Membership in this LinkedIn Group is open to all Fox Valley ASQ Section 1208 Members. Join us to start discussions, ask Quality questions and post/view Quality based jobs submitted to us.

http://www.linkedin.com/groups?gid=3888168&trk=my_groups-b-grp-v

ASQ Benefit for Unemployed Members

Unemployed ASQ members receive a discount on their membership dues based on consecutive years of membership.

If you've been unemployed for at least 90 days and are a Full, Senior or Fellow Member, you may qualify for a discount of between 50 - 100% of your dues.

To review the eligibility requirements, visit <http://asq.org/members/account/unemployment.html> (ASQ login and password needed to access this information). The *Unemployment Program Application* can be found at <http://rube.asq.org/members/leadership/mbrapp/unemployment.pdf> (member login and password also needed).

Accountability Group for Members in Transition

The Fox Valley ASQ Section 1208 LinkedIn Group is continuing to grow and jobs are listed in the group as they come from the group membership. Be sure to select the notify box in your preferences if you want email notices of Discussions & Jobs.

David McDonald has set up an Accountability Group/Job Search Work Team at Central DuPage Hospital in Winfield. The Group will meet in the hospital café. (Covered Parking, well lit and maintained, WIFI, lots of room, public access, central to the Fox Valley ASQ Section 1208 region, etc.)

Membership is open to unemployed and underemployed job seekers that want to stay motivated and on track in their job search. The benefit of an accountability group is that job seekers encourage and support each other to keep motivated and on task in what might otherwise become a very un-structured time. As a member of the group you set job search activities goals and objectives for the succeeding week and report on the results of the previous week. This could be viewed as an application of FOCUS PDCA to unwelcome position of being unemployed/underemployed.

To join: Email David McDonald at drmsbb@gmail.com with your name, city/town, occupation, email address, telephone number and what time of the day you prefer to attend a meeting: Morning-Afternoon-Evening.

Program Details from page 1

Lauren Milligan

Lauren has worked with thousands of professionals in all stages of career advancement for the past 15 years. She has developed tools and exercises that have enabled emerging leaders to take that next crucial career step, and has empowered established leaders to reach previously insurmountable goals. Simply put, when it comes to getting your next job, Lauren knows what you need to do to get there.

If you're looking to land your next job, campaign for a promotion, or make a career transition, Lauren is your best secret weapon. Lauren's clients come to her for resume development, LinkedIn profile creation, networking and interview skills coaching, and crafting a multi-tier job search campaign. She's written so many resumes, she dreams in bullet points!

In addition to her coaching practice, Lauren teaches a multitude of workshops and classes at College of DuPage, Harper College, workNet, IDES and dozens of business and employment support groups throughout Chicagoland. She has contributed to hundreds of career-related features on WGN Morning News, ABC News, WLS and WGN radio and in the Wall Street Journal, CNN, Washington Post and dozens of other media outlets.

Lauren Milligan is the head Resume Expert and Job Coach at ResuMAYDAY, a one-stop-shop for Career Management and Career Development.

ASQ Fox Valley Section Education Schedule

| Web Interactive | Time | Dates | Exam Application Due | Exam |
|--|------------------------|--|----------------------|-------------------|
| Certified Six Sigma Black Belt (CSSBB) Exam Prep Course | 6-9 p.m. Thursdays | Six, 3-Hour Sessions March 2 to April 20 | April 7 | May 5 to May 21 |
| Certified Six Sigma Yellow Belt (CSSYB) Exam Prep Course | 6-9 p.m. Thursdays | Six, 3-Hour Sessions March 2 to April 20 | April 7 | May 5 to May 21 |
| Lean Bronze Certification (LBC) Exam Prep Course | 6-9 p.m. Tuesdays | Six, 3-Hour Sessions March 7 to April 11 | Anytime | Proctored Anytime |
| Certified Manufacturing Engineer (CMfgE) Exam Prep Course | 6-9 p.m. Mondays | Six, 3-Hour Sessions March 13 to April 17 | Anytime | Proctored Anytime |
| NEW!! Certified Supplier Quality Professional (CSQP) Exam Prep | 6-9 p.m. Wednesdays | Six, 3-Hour Sessions March 15 to April 19 | April 7 | May 5 to May 21 |
| Certified Quality Engineer (CQE) Exam Prep Course | 6-9 p.m. Mondays | Six, 3-Hour Sessions April 3 to May 22 | May 5 | June 2 to June 18 |
| Certified Quality Auditor (CQA) Exam Prep Course | 6-9 p.m. Mondays | Six, 3-Hour Sessions April 3 to May 22 | May 5 | June 2 to June 18 |
| Project Management Workshop | 6-9 p.m. Tuesday | 3-Hour Session April 11 | | |
| Certified Manufacturing Engineer (CMfgE) Exam Prep Course | 6-9 p.m. Mondays | Six, 3-Hour Sessions April 24 to June 19 | Anytime | Proctored Anytime |

| | | | | |
|---|------------------------|--|---------|-------------------|
| Lean Bronze Certification (LBC) Exam Prep Course | 6-9 p.m. Tuesdays | Six, 3-Hour Sessions April 25 to June 6 | Anytime | Proctored Anytime |
| Risk Management Workshop | 6-9 p.m. Tuesday | 3-Hour Session April 25 | | |
| Certified Six Sigma Green Belt (CSSGB) Exam Prep Course | 6-9 p.m. Thursdays | Six, 3-Hour Sessions April 27 to June 1 | May 5 | June 2 to June 18 |
| Certified Quality Improvement Associate (CQIA) Exam Prep Course | 6-9 p.m. Thursdays | Six, 3-Hour Sessions April 27 to June 1 | May 5 | June 2 to June 18 |
| Certified Quality Process Analyst (CQPA) Exam Prep Course | 6-9 p.m. Thursdays | Six, 3-Hour Sessions April 27 to June 1 | May 5 | June 2 to June 18 |
| NEW!! Certified Supplier Quality Professional (CSQP) Exam Prep | 6-9 p.m. Wednesdays | Six, 3-Hour Sessions May 10 to June 14 | June 9 | July 7 to July 23 |
| ISO 9001: 2015 Workshop | 6-9 p.m. Tuesday | 3-Hour Session May 9 | | |

Register and pay online by credit card at www.asq-foxvalley.org

Contact education@asq-foxvalley.org with questions.

ILPEX Recognition Program Day of Excellence

March 30, 2017 – Hamburger University, Oak Brook, IL

ILPEX Recognition Program Best Practices Conference

10am – 4:30pm

- The Best Practices Conference features recipients of the 2015 ILPEX Awards for Excellence. You'll hear their stories of performance improvement using the Baldrige Excellence Framework. Learn from these Illinois organizations how to evaluate your organization and how to make improvements based on the Baldrige Excellence Framework. Their stories of the impact beyond receiving an ILPEX Award are inspiring, whether you're just learning about process improvement or your organization is on the path to performance excellence.
- Featured organizations include:
 - **American College of Healthcare Executives**, Chicago – *2015 Silver Award for Progress toward Excellence recipient*
 - **HSHS St. Anthony's Memorial Hospital**, Effingham – *2015 Bronze Award for Commitment to Excellence recipient*
 - **Integrated Project Management, Inc.**, Burr Ridge – *2015 Silver Award for Progress toward Excellence recipient*
 - **National Express LLC**, Warrenville – *2015 Bronze Award for Commitment to Excellence recipient*
 - **Saint Anthony Hospital**, Chicago – *2015 Bronze Award for Commitment to Excellence recipient*
- Our keynote features the quality-focused leaders of the **Community Consolidated School District 93** in Bloomingdale, an ILPEX Silver and Bronze Award recipient.

ILPEX Recognition Program Awards Ceremony

- Reception at 5pm; Dinner and Awards at 6pm
- The evening Awards Ceremony recognizes the 6 recipients of the 2016 ILPEX Award for Excellence. Join us as we celebrate the newest additions to the class of distinction:
 - **Gold Award for Achievement of Excellence**
 - American College of Healthcare Executives, Chicago
 - **Silver Award for Progress toward Excellence**
 - Concentric AB, Rockford
 - Community Consolidated School District 93, Bloomingdale
 - **Bronze Award for Commitment to Excellence**
 - Elmhurst Hospital, Elmhurst
 - HSHS St. Francis Hospital, Litchfield
 - National Express LLC, Warrenville
- We are pleased to welcome **Alyson Young** as our featured speaker; Alyson is responsible for Team Member Relations, Branding and External Learning with [K&N Management](#). The 2010 Baldrige National Quality Award recipient is famous for the quality and customer service at fast casual restaurants Rudy's Country Store & Bar-B-Q and Mighty Fine Burgers, Fries & Shakes in Austin, Texas.

<http://ilpex.org/events/>