

QUOTE(S) OF THE MONTH:

“IF YOU DON’T KNOW WHERE YOU ARE GOING, YOU WILL PROBABLY END UP SOMEWHERE ELSE.”
LAURENCE J. PETER, MANAGEMENT THEORIST.

“IF ONE DOES NOT KNOW TO WHICH PORT ONE IS SAILING, NO WIND IS FAVORABLE.”
LUCIUS ANNAEUS SENECA

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Newsletter Chair

Paul Suffredin

General Meeting Information

***The safety of our members is our top priority. Due to the national COVID-19 emergency, the Fox Valley Section of ASQ will **not** host a physical meeting in November 2021. Section meetings will continue to be held online. If this changes, we will inform members as soon as possible. Thank you for your patience, understanding, and support.

The next general meeting will be held on **Thursday November 4th, 2021** via:

WebEx Conference Bridge (Webinar)

Please REGISTER on our website: <https://asq-foxvalley.org/meetinginfo.php?id=236>

Only people who have registered will be sent the meeting link.

Important Notes regarding Registration:

- **Registration closes end of day (midnight) Saturday, October 30th, 2021**
- The meeting link will be sent to all registrants **after** registration closes. You will **not** receive a link to attend without prior registration.
- Attendees will earn **0.5 RUs**. **Note: RU letters are issued during on-site meetings and via e-mail, normally the next day for Virtual meetings. If the letter does not arrive the next day. Members should contact us right away and not wait until recertification deadline to request the letters.**

- There is no fee for this meeting.

Etiquette on the call/during the webinar (Online):

- If possible, join the meeting using the link so that you can see the presentation.
- Avoid joining from multiple devices if possible, to avoid taking two conference slots.
- **Mute** your microphone and remain muted until speaker asks for questions, or you are prompted.
- **Use the chat window to ask questions.**

Thursday November 4th, 2021 Program

To check Quality of connection.

Log in: 5:45-6:00pm

Presentation: 6:00-7:00pm

Speaker: Rob Weaver

Topic Root Cause Investigation for CAPA

Note: Officer election will be held at this meeting.



Speaker: Rob Weaver



Webinar - Presentation
“Root Cause Investigation for CAPA”

Contact Information

Name: Rob Weaver – President, Weaver Consulting
Email: Rob Weaver <info@weaverconsulting-global.com>
rob.weaver@weaverconsulting.biz
Address: 10030 Georgia Ave North
Minneapolis, MN 55445 USA
Website: www.weaverconsulting.biz
Phone: +1 (612) 720-7918

Presentation – At Fox Valley Section 1208 Webinar meeting on
THURSDAY, November 4, 2021.

Title: Root Cause Investigation for CAPA

Abstract:

Root Cause Investigation for CAPA is globally recognized as a proven, disciplined methodology to achieve optimal results while ensuring robust documentation meeting the stringent requirements highly regulated industries demand. Problem solving techniques from Six Sigma, 8D, Kaizen, DMAIC, TQM and others are leveraged to identify:

- Technical root cause: the change that occurred resulting in performance decline.
- Systemic root cause: failures that allowed the change to occur.
- Corrective and preventive actions: restore performance to previous levels or requirements.

Control plan: monitor and prevent recurrence.

Participants of this presentation will:

Obtain a high level understanding of the investigation approach, including a copy of the *Root Cause Investigation for CAPA* Roadmap.

Learn about the most investigation mistakes to avoid.

Receive a template for a highly effective tool that they can immediately begin using in their investigations.



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Biography

Founded in 2003, Weaver Consulting is solely focused on root cause analysis. Comprised of former Vice Presidents and quality/operations consultants Rob and Tom Weaver (Wells Fargo & Company and Baxter Healthcare), they teach a proven, disciplined methodology to achieve optimal results in as little time as possible while simultaneously ensuring robust documentation meeting the stringent requirements highly regulated industries demand. Their premier methodology, Root Cause Investigation for CAPA, is designed for investigating technical performance challenges. Problem solving techniques from Six Sigma, 8D, Kaizen, DMAIC, TQM and others are leveraged to identify technical and systemic root causes, then implement corrective actions to restore performance to previous levels or requirements, and a control plan to monitor and prevent or minimize future recurrence.

Weaver Consulting's global client base encompasses a multitude of highly regulated industries, including pharmaceutical, medical device, aerospace & defense, automotive, food & beverage, financial services, semiconductor, and more. Some of their customers include highly recognizable organizations such as Google, Boeing, Johnson & Johnson, Citibank, Northrup Grumman, Federal Aviation Administration (FAA), Medtronic, and Apple.

Weaver Consulting have been featured speaker's with: Food and Drug Administration (FDA), American Society of Quality, Regulatory Affairs Professionals Society, Food Safety Consortium, Food Safety Tech, Parenteral Drug Association, Sparta Connection (TrackWise), Medical Device & Manufacturing, Center for Professional Advancement, and Medtech. They've been published or interviewed with: American Pharmaceutical Review and Medtech Insight (The Gray Sheet).

Letter from the Chair

By Chris Gay

November 2021

Hello fellow members,

It is the time of year when the temperature falls and the holidays are fast approaching. Another that is fast approaching is the end of my two year term as your SLC Board Chairman. Our Treasurer's term is expiring as well.

Nominations are due in early November, so if you would consider some SLC service, this would be the time to speak up.

I hope you all enjoyed last months presentation as much as I did. One of the best in recent memory.

We are still staying with the webinar meeting format for the balance of the year per ASQ directives. Hopefully we can get back to in person meetings in early 2022?

I look forward to speaking with everyone at our upcoming November member meeting.

Best Regards,

Chris Gay

Fox Valley ASQ Section 1208 Chairman



Networking Leads for Members in Transition

- **WAG (Winfield Accountability Group)** meets at 8:00am on Monday mornings at the NM/CDH Hospital Café. Contact 630.212.1568 or drmsbb@gmail.com for details and invitation.
- **TUG (Tri-Cities Unemployment Group)** meets 6:30 p.m. on Mondays in St Charles, IL. Contact: TUGCareerServices.org or email: WeCanHelp@TUGCareerServices.org.
- **Mfg. Pros Networking Group** meet on the last Tuesday of the month in Lombard, IL. Contact Juan at: mfgpros@att.net.
- **JDNG (Jobs Driven Networking group)** meets the 3rd Thursday every month 12:00 – 12:50pm at the Wheaton Masonic Lodge to discuss networking tactics and search strategies. Meetings are FREE to attend in person. Contact: <https://drivestaff.com/jdng>
- **North Suburban Cook County- American Job Center-** WWW.NORTHCOOKJOBCENTER.COM
- **Linda Employment Transition –Elgin Community College** lbrubaker@elgin.edu



Manufacturers Upbeat Working Remotely

Nearly 74% of manufacturers said they are optimistic about the future, and adapting and rebounding in the wake of the COVID-19 pandemic, according to a recent survey.

Manufacturers said they are also adopting new technologies and processes for managing production and controlling quality, including 75% who noted more of their workers are now working remotely using cloud-based computing, reported InfinityQS International Inc., a U.S. software developer.

“The impact of coronavirus has been a massive wake-up call for all industries and manufacturing is no exception, particularly as a sector still heavily dependent on manual processes and legacy technologies,” said InfinityQS’s Jason Chester.

For more from the survey, visit <https://tinyurl.com/manufacturers-upbeat-future>.

*Sanders, S. (2020, October). The Progress Report: ASQE. Quality Progress: The Official Publication of ASQ, 53(10), 8-9

Job Submissions

Job submissions should be sent to ASQ.org for distribution to a much larger audience than what the Fox Valley ASQ Section 1208 can provide.

If you want to network a local Quality position, send contact and basic job description to help@asq-foxvalley.org.

LinkedIn Profiles

LinkedIn is a career networking site that also has social aspects. A career searcher’s LinkedIn profile is significant in an effective career search. There is high demand for quality skills in this current career environment. Are you being contacted about opportunities? Are recruiters looking at your LinkedIn profile? For future career networking your long term LinkedIn career network needs to be expanded and maintained. Talk to people in local job clubs for help with LinkedIn.



2021/2022 Future Meeting Dates and Locations

Date	Location	Speaker	Topic
* THURSDAY November 4, 2021	Webinar	Rob Weaver	Root Cause Investigation for CAPA
Tuesday, December 7, 2021	Webinar	Rachel Cipriano	Trauma & Resilience: 5 Secrets to Becoming Stronger in the Broken Places

Tuesday, February 1, 2022	Webinar	Gary Nightingale	Quality Tools used in Warehouse/Shipping
Tuesday, March 1, 2022	Webinar	Julie Rolsten	Packaging Testing 101
Tuesday, April 5, 2022	Webinar - TBD	TBA	TBA
Tuesday, May 3, 2022	Webinar - TBD	TBA	TBA

SCHOLARSHIP INFORMATION

The Scholarship Applications will be sent to the High Schools in October.

The information is currently on the website.

Tours

Hopefully during this next year we can do one.

Fox Valley ASQ Section I208 is looking for opportunities to sponsor Quality Tours in the Fox Valley Area.

**Due to circumstances surrounding COVID-19, planned tours for 2021 have been postponed. However, we are still looking for leads for future tours. We want to offer the benefit of Quality professionals available to offer fresh eyes and ideas to help companies with their Quality challenges.*

What are we looking for?

Companies that would like to have 25-30 pairs of fresh Quality eyes visit their operations for networking and dialogue on Quality applications, tactical ideas and new exposure of the great companies in the Fox Valley Area.

What do we need?

Fox Valley Section members that can sponsor a tour at their company or business site. Contact help@asq-foxvalley.org to pursue this opportunity.



Fox Valley Leadership

CHAIR: Chris Gay
chair@asq-foxvalley.org

Vice Chair: OPEN
vice-chair@asq-foxvalley.org

Secretary: Juli Stoiber
secretary@asq-foxvalley.org

Treasurer: Thaddaeus Carr
treasurer@asq-foxvalley.org

Arrangements: Jeffrey Seyl
arrangements@asq-foxvalley.org

Auditing: Craig Heinz & Hector Rodriguez
auditing@asq-foxvalley.org

Education: Charles Gates
education@asq-foxvalley.org

Internet: Alan Berow
internet@asq-foxvalley.org

Marketing: Craig Heinz
marketing@asq-foxvalley.org

Networking: David McDonald
networking@asq-foxvalley.org

Newsletter: Paul Suffredin
newsletter@asq-foxvalley.org

Nominations: John Goerner
nominations@asq-foxvalley.org

PAR: Randy Stadtfeld
par@asq-foxvalley.org

Process Improvement: Ken Place
process@asq-foxvalley.org

Programs: Hector Rodriguez
programs@asq-foxvalley.org

Scholarship: Rene Webb, Bob Kutter,
Mohammad Khan, & David McDonald
scholarship@asq-foxvalley.org

SLC Meeting Coordinator:
OPEN
SLC_Meeting_Coordinator@asq-foxvalley.org

Social Media: Greg Zimmerman
social-media@asq-foxvalley.org

Student Branch Counselor: Charles Gates,
student-branch@asq-foxvalley.org

Voice of Customer: Thomas Kozlowski
voc@asq-foxvalley.org

Workshops, Certificate Programs, and Certification Prep Web Interactive

ASQ Fox Valley Section Web Interactive Exam Preparation Courses

This is still the perfect time to receive customized, flexible, and virtual ASQ Training for your next certification! More and more people are getting ASQ certified in the Fox Valley Section! Now may be a great time to invest in your career development with a flexible Prep Course taught by our own Education Chair, Chuck Gates. Chuck brings over 40 years of experience in various quality management roles, and he teaches Quality Management and ASQ Certification courses to several colleges and businesses in Illinois. Reach out to the Education Chair for more details.

Please review the Training Catalog or visit <https://www.asq-foxvalley.org> and select the Education tab for more information regarding the schedule of courses and workshops.

Web Interactive Courses can be scheduled on flexible dates and times. Participants must purchase the study materials and pay for Certification Exams.

The Fox Valley Section of ASQ welcomes you and anyone interested in volunteering their time, to attend one of our **Section Leadership Committee (SLC)** meetings. It is during these meetings where decisions and updates are managed for the section. All feedback and participation are appreciated. For more information or if interested in attending a meeting, please contact help@asq-foxvalley.org.

Date	Location
November 16 at 6:30pm	webinar





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Section #1208 MEMORIAL SCHOLARSHIP

Chair – Renee Webb - scholarship@asq-foxvalley.org

The Fox Valley Section of the American Society for Quality is pleased to announce the 2021-2022 scholarship program. As in previous years, we will award the Richard A. Maas Scholarship via the local high school and a section scholarship to the graduating high school child or grandchild of an active section member.

For more information on the section scholarship, see the application requirements, and the instructions. Download the application [here](#).

Scholarship Committee:

The section offers two scholarships each year. One, the Richard A. Maas Memorial Scholarship, honors one of the founders and a long-time leader of the section. It is presented to the one Candidate, selected from the recommended applications received from the graduation seniors at local high schools in the Fox Valley section's area who are pursuing a college degree the next academic year at an accredited University or four-year college. All applications come through the schools. Anyone interested in this scholarship should contact their guidance counselor for more information.

The second scholarship is the ASQ Section 1208 Scholarship. It is a one-time monetary award presented to one selected candidate from the applications received from children and grandchildren of active 1208 members. This Scholarship program is open to graduation high school seniors pursuing a college degree the next academic year at an accredited University or four-year college.

Both scholarship awards are paid directly to the awardee's college.

The Scholarship Committee meets in person or by teleconference at least twice per year. It submits a verbal or written report to the Fox Valley Section 1208 Leadership Committee on the progress of the committee's work.

The Scholarship Committee is made up of seasoned members. We have two members who has been on the committee since its inception in 1990. The third member is on the committee over 9 years and newest member started in 2017.

Updated oct 28, 21



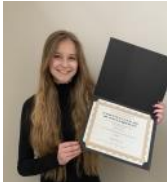
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Section #1208 MEMORIAL SCHOLARSHIP

Website blurb –

Congratulations to our 2021-2022 Richard A. Maass Scholarship Recipients:

Mia Vavaroutsos – Mia graduated from St Charles High East and is currently attending the University of Illinois/Urbana-Champaign majoring in English and pre-Law.



Ethan W. Clayton – Ethan graduated from Yorkville High and is also attending the University of Illinois/Urbana-Champaign. Ethan is majoring in Math and Physics.





Fox Valley Section

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Section #1208 MEMORIAL SCHOLARSHIP APPLICATION REQUIREMENTS

FROM THE SCHOOL:

1. Provide applicant's grade transcript indicating grading system used, SAT and/or ACT scores for this student.
2. In a short letter written by responsible school official provide the following information:
 - A. Indicate the characteristics that make this student distinctive or outstanding.
 - B. Why, in your estimate, is this student deserving of a scholarship?

Note:

Incomplete packages (missing any one of the above-mentioned documents) will not be considered and will be discarded.

Packages postmarked later than the application deadline of March 6, 2021, will not be considered.

Packages pre-postmarked will not be considered.

FROM THE APPLICANT:

1. Complete application.
2. **Write an essay, 500 to 700 words, on The Importance of Quality Products and / or Services to the Future of Our Country (type double - spaced).**
3. Provide proof that the father or mother or grandparent of the applicant is a member in good standing of ASQ Section 1208. For this requirement, submit a copy of both sides of the active ASQ membership card.
4. Provide proof of relationship of the ASQ Section 1208 member to the applicant. For this requirement submit a copy of the birth certificate or adoption papers, or proof of relationship with the grandparent.
5. To be considered, all the documents are to be assembled as a complete package and submitted in total to the address below.

ABOVE MENTIONED APPLICATION REQUIREMENTS MUST BE COMPLETED IN FULL AND MAILED AS A COMPLETE PACKAGE ON OR BEFORE MARCH 5, 2022 TO THE ADDRESS SHOWN BELOW.

American Society for Quality
Fox Valley Section 1208
P. O. Box 6029
Elgin, IL 60121-6029
Attn: Scholarship Committee



Fox Valley Section

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**Year 2021-2022 ASQ Section #1208 Scholarship
(One Time \$2000)
For Children and Grandchildren of Section 1208 Active Members
Open to High School Seniors**

Application Requirements

1. Provide the applicant's grade transcript indicating class size, rank, grading system used, and SAT and or ACT scores.
2. A letter of recommendation from a current high school guidance counselor indicating the characteristics which make the applicant distinctive and deserving of the scholarship.
3. The name, phone number or email of a person at the school who can be contacted for further information.
4. Proof that the father, mother or grandparent of the applicant is a member in good standing of ASQ Section 1208. For this requirement, submit a copy of both sides of the active membership card.
5. Proof of relationship of the ASQ Section 1208 member to the applicant. For this requirement submit a copy of applicant's birth certificate or adoption papers of the applicant or proof of applicant's relationship to the grandparent.
6. A short letter from the applicant to the Scholarship Committee describing:
 - a. To what colleges you have applied and what will be your major.
 - b. What are your financial needs? Identify the cost of a year of college, support from your parents, other grants/scholarships and money you have earned and how you earned it.
 - c. What charitable or volunteer (not for pay) activities have you been involved with within the last three years? Briefly describe the activities and give the name and phone number or email of persons who can verify the activities.
 - d. Briefly describe why you believe you are deserving of this scholarship.
7. Write an essay, 500-700 words on "The Importance of Quality Products and /or Services to the Future of Our Country "(Please type double-spaced).

NOTE: TO BE CONSIDERED, ALL OF THE ABOVE-MENTIONED DOCUMENTS MUST BE SUBMITTED IN TOTAL TO THE ADDRESS SHOWN BELOW. INCOMPLETE APPLICATIONS (MISSING ANY OF THE ABOVE-MENTIONED DOCUMENTS) WILL NOT BE CONSIDERED AND WILL BE DISCARDED. APPLICATIONS POSTMARKED LATER THAN THE APPLICATION DEADLINE, **MARCH 5, 2022**, WILL NOT BE CONSIDERED.

**American Society for Quality
Fox Valley Section 1208
P. O. Box 6029
Elgin, IL 60121-6029
Attn: Scholarship Committee**



Fox Valley

American Society for Quality

Fox Valley Section 1208

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Section #1208 Scholarship Application

For Children/Grandchildren of #1208 Active Members

Applicant's Name: _____

Permanent Address: _____ Phone: _____

City, State, Zip: _____

College(s) / Universities that you are applying to: _____

Major: _____

Cost for a year at college \$ _____

Source and amount of funds available for the college year:

Parents \$ _____ Own Income \$ _____

Scholarships: \$ _____ How was income earned: _____

Savings: \$ _____ Other (spouse, relative) \$ _____

Charitable or Volunteer Activities during the last three years:

Brief description of activity: _____

Contact person who can verify activity: _____ Phone: _____

Brief description of activity: _____

Contact person who can verify activity: _____ Phone: _____

Brief description of activity: _____

Contact person who can verify activity: _____ Phone: _____

Brief description of activity: _____

Contact person who can verify activity: _____ Phone: _____

Brief description of activity: _____

Contact person who can verify activity: _____ Phone: _____

(Use a separate sheet of paper for additional activities.)

Briefly explain why you believe you are deserving of this scholarship:

Essay:

On a separate sheet of paper, write an essay, 500 to 700 words, on the importance of quality products and /or services to the future of our country (type double - spaced).

Application requirements must be completed in full and mailed as a complete package on or before **March 5, 2022** to the address shown below.

**American Society for Quality
Fox Valley Section 1208
P. O. Box 6029
Elgin, IL 60121-6029
Attn: Scholarship Committee**