



QUOTE(S) OF THE MONTH
FROM ASQ QUALITY
QUOTES:

“WHEN THE WHOLE WORLD IS SILENT, EVEN ONE VOICE BECOMES POWERFUL.”
MALALA YOUSAFZAI,
NOBEL LAUREATE
“QUALITY IS EVERYONE’S RESPONSIBILITY.”
W. EDWARDS DEMING

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Newsletter Chair

Paul Suffredin

General Meeting Information

Welcome

The safety of our members is our top priority. Due to the national COVID-19 emergency, the Fox Valley Section of ASQ will **not host a section meetings or senior leadership meetings in-person and will continue to be held online. If this changes, we will inform members as soon as possible. Thank you for your patience, understanding, and support.

The next general meeting will be held on **Tuesday, October 4th, 2022.**-
via:

WebEx Conference Bridge (Webinar)

Please REGISTER on our website: <https://asq-foxvalley.org/meetinginfo.php?id=>

Only people who have registered will be sent the meeting link.

Important Notes regarding Registration:

- **Registration closes end of day (midnight) Saturday, October 1st, 2022**
 - The meeting link will be sent to all registrants **after** registration closes. You will **not** receive a link to attend without prior registration.
 - Attendees will earn **0.5 RUs**. **Note: RU letters are issued during on-site meetings and via e-mail, normally the next day for Virtual meetings. If the letter does not arrive the next day. Members should contact us right away and not wait until recertification deadline to request the letters. You must attend a minimum of 50% of the meeting to receive your RU credit.**
 - There is no fee for this meeting.
- Etiquette on the call/during the webinar (Online):**
- If possible, join the meeting using the link so that you can see the presentation.
 - Avoid joining from multiple devices if possible, to avoid taking two conference slots.

Tuesday October 4th Program

To check Quality of connection.

Log in: 5:45-6:00pm

Presentation: 6:00-7:00pm

Presenter: Rachel Cipriano

“Trauma and Resilience:”

“5 secrets to Becoming Stronger in the Broken Places.”



Speaker: Rachel Cipriano

Webinar – Presentation

“Trauma and Resilience: 5 Secrets to Becoming Stronger in the Broken Places”

Contact Information

Name: Rachel Cipriano - CEO of “Magnificent Resilience

Company: Magnificent Resilience

e-mail: Rachel Cipriano <rachelcipriano@magnificentresilience.com>

Presentation – At Fox Valley Section 1208 Webinar meeting on

Tuesday, October 4, 2022

Title: “Trauma and Resilience: 5 Secrets to Becoming Stronger in the Broken Places”

Abstract:

Neuroscience has provided significant advancements in understanding the long-range effects of trauma. Insights will be discussed about how this knowledge can be leveraged to enhance resilience during these unprecedented times. The lockdowns, school closures, social distancing, and a cadre of other responses related to COVID have produced mental health symptoms in many people who had not previously suffered. Human connection is the oxygen of resilience, and this reality can provide clues to the problems and solutions we are facing worldwide. Please join this meaningful presentation to find out what you can do to make a positive difference.

Biography

Rachel Cipriano is the founder and CEO of “Magnificent Resilience”, a company dedicated to unlocking the hidden potential of others. She is a professional speaker, teacher, author, and coach who has a passion to see positive transformation through empowering others to attain the skills necessary to withstand the obstacles of life.

She has also received commendation in the field of mental health and addictions. She has a Bachelor’s degree in psychology and a Master’s in Counseling. Rachel is currently writing a book, “Trauma and Resilience: 5 Secrets to Becoming Stronger in the Broken Places.”



Letter From The Chair

October 2022

Dear Fox Valley Section 1208 Members,

Welcome to the Fall Season! It's time to clear the garden and make sure the snow blower is working.

This month's Newsletter comments are all about Tesla's recent "recall" to update the power window software in a mix of models starting in 2017.

There is some argument about whether or not this should be characterized as a recall or as something else. When characterized as a "recall" the fear is that it has a greater negative impact on Tesla's stock price, rather than simply calling it a software update or a software upgrade.

The good news is that Tesla's own engineers detected and found this problem while performing testing in August—before any known injuries. The bad news is that this problem occurred and was not detected for years.

Our cars, trucks, vehicles in general, including agricultural equipment, have been evolving to have and use so many more microprocessors and digital software. This evolution has brought these manufacturers into the digital world and the related software and mechanical and electronic testing areas.

In many ways, this is a whole new world being added to the old mechanical, and analog world.

The last recall on my car, was a simple software update—that had to be done at the dealer's maintenance center. Tesla can apparently do this latest recall software update, "over the air".

My career includes being the equivalent of a software tester at AT&T Bell Laboratories where I was involved with testing new AT&T features being added to the Toll Network call processing software. We used detailed requirements documentation and developed series of tests to not only make sure the new feature functionality worked properly, but that the new feature software functioned properly with all of the other features and embedded software from prior releases. As you might imagine, these efforts become more and more complex as each new release is completed and implemented in the AT&T Toll Network.

Now, all manufacturers, like Tesla, are faced with similar challenges.

It is my opinion that we will see more and more quality problems and issues related to the software and the interactions between the mechanical and electronic components and the controlling software.

Have a great month and hope to see you at our October member meeting—see program details in this Newsletter and make your meeting reservations.

Remember to get in the flow.

Best Regards,

Bob Kutter, Section 1208 Chair



Fox Valley Leadership

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Workshops, Certificate Programs, and Certification Prep Web Interactive

ASQ Fox Valley Section Web Interactive Exam Preparation Courses

This is still the perfect time to receive customized, flexible, and virtual ASQ Training for your next certification! More and more people are getting ASQ certified in the Fox Valley Section! Now may be a great time to invest in your career development with a flexible Prep Course taught by our own Education Chair, Chuck Gates. Chuck brings over 40 years of experience in various quality management roles, and he teaches Quality Management and ASQ Certification courses to several colleges and businesses in Illinois. Reach out to the Education Chair for more details.

Please review the Training Catalog on our website -<https://www.asq-foxvalley.org> and select the Education tab for more information regarding the schedule of courses and workshops.

Web Interactive Courses can be scheduled on flexible dates and times. Participants must purchase the study materials and pay for Certification Exams.

The Fox Valley Section of ASQ welcomes you and anyone interested in volunteering their time, to attend one of our Section Leadership Committee (SLC) meetings. It is during these meetings where decisions and updates are managed for the section. All feedback and participation are appreciated. For more information or if interested in attending a meeting, please contact help@asq-foxvalley.org.

Date 2022 6:30pm	Location
October 18th	webinar
November 15th	webinar
	webinar



Networking Leads for Members in Transition

- **WAG (Winfield Accountability Group)** meets at 8:00am on Monday mornings at the NM/CDH Hospital Café. Contact 630.212.1568 or drmsbb@gmail.com for details and invitation.
- **TUG (Tri-Cities Unemployment Group)** meets 6:30 p.m. on Mondays in St Charles, IL. Contact: TUGCareerServices.org or email: WeCanHelp@TUGCareerServices.org.
- **Mfg. Pros Networking Group** meet on the last Tuesday of the month in Lombard, IL. Contact Juan at: mfgpros@att.net.
- **JDNG (Jobs Driven Networking group)** meets the 3rd Thursday every month 12:00 – 12:50pm at the Wheaton Masonic Lodge to discuss networking tactics and search strategies. Meetings are FREE to attend in person. Contact: <https://drivestaff.com/jdng>
- **North Suburban Cook County- American Job Center-** WWW.NORTHCOOKJOBCENTER.COM
- **Linda Employment Transition –Elgin Community College** lbrubaker@elgin.edu



Manufacturers Upbeat Working Remotely

Nearly 74% of manufacturers said they are optimistic about the future, and adapting and rebounding in the wake of the COVID-19 pandemic, according to a recent survey.

Manufacturers said they are also adopting new technologies and processes for managing production and controlling quality, including 75% who noted more of their workers are now working remotely using cloud-based computing, reported InfinityQS International Inc., a U.S. software developer.

“The impact of coronavirus has been a massive wake-up call for all industries and manufacturing is no exception, particularly as a sector still heavily dependent on manual processes and legacy technologies,” said InfinityQS’s Jason Chester.

For more from the survey, visit <https://tinyurl.com/manufacturers-upbeat-future>.
A good time to consider certification- see our training catalogue on our webpage.
A good time to join the board -enhance your career and add RU credits.

*Sanders, S. (2020, October). The Progress Report: ASQE. Quality Progress: The Official Publication of ASQ, 53(10), 8-9

Job Submissions

Job submissions should be sent to ASQ.org for distribution to a much larger audience than what the Fox Valley ASQ Section 1208 can provide.

If you want to network a local Quality position, send contact and basic job description to help@asq-foxvalley.org.

LinkedIn Profiles

LinkedIn is a career networking site that also has social aspects. A career searcher’s LinkedIn profile is significant in an effective career search. There is high demand for quality skills in this current career environment. Are you being contacted about opportunities? Are recruiters looking at your LinkedIn profile? For future career networking your long term LinkedIn career network needs to be expanded and maintained. Talk to people in local job clubs for help with LinkedIn.



2022 Future Meeting Dates and Locations

DATE	Location	Speaker	Topic
November 3rd (Thursday)	Webinar	Mary Erlain	5 generations in the Work- place.
December 6th (Tuesday)	Webinar	Emma McGinnas	Preventing workplace injuries.

Section Scholarship

Save the Date to see the *Future*.

The recipients of these noble scholarships will be the young women and men ,who will shape the future of our nation and the world.

Tuesday May 2nd 2023.

The chapter awards two Scholarships each year in the spring.

The chapter will award the Richard A. Maass Scholarship to a graduating high school child or grand child of an active section member.

Applications are being sent out in October to area High Schools.

Tours Hopefully during this next year we can do one.

Fox Valley ASQ Section 1208 is looking for opportunities to sponsor Quality Tours in the Fox Valley Area.

**Due to circumstances surrounding COVID-19, planned tours for 2022-2023 have been postponed. However, we are still looking for leads for future tours. We want to offer the benefit of Quality professionals available to offer fresh eyes and ideas to help companies with their Quality challenges.*

What are we looking for?

Companies that would like to have 25-30 pairs of fresh Quality eyes visit their operations for networking and dialogue on Quality applications, tactical ideas and new exposure of the great companies in the Fox Valley Area.

What do we need?

Fox Valley Section members that can sponsor a tour at their company or business site. Contact help@asq-foxvalley.org to pursue this opportunity.



UPCOMING CERTIFICATION EXAM DATES

Please check exam dates & deadlines carefully as we will not make exceptions for late applications. All deadlines are at 11:59 p.m. US CST on the date specified.

Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric. The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

ODD-MONTH EXAMS

CQT, CQI, CRE, CFSQA, CMDA, CMQ/
OE, CSSBB, CSSYB, CSQP

Testing Window	Application Deadline
November 1 - 30, 2022	October 5, 2022
January 1 - 31, 2023	December 5, 2022
March 1 - 31, 2023	February 5, 2023

*The new CSSBB BoK and new CSSYB BoK will be tested in this window

EVEN-MONTH EXAMSEVEN-MONTH EXAMS

CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT,
CPGP

Testing Window	Application Deadline
December 1 - 31, 2022	November 5, 2022
February 1 - 28, 2023	January 5, 2023
April 1-30 2023	March 5 2023

*The new CSSGB BoK will be tested in the August 2022 window

*The new CQE BoK will be tested in the October 2022 window

Contact our Education Chairperson –Charles Gates for training classes. Please review the Training Catalog on our website -<https://www.asq-foxvalley.org> select education tab