

QUOTE OF THE MONTH:

"THE RESULT OF LONG-TERM RELATIONSHIPS IS BETTER AND BETTER QUALITY, AND LOWER AND LOWER COSTS." W. EDWARDS DEMING .

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Newsletter Chair

Paul Suffredin

General Meeting Information

Welcome back to face-to-face member meetings.

Important note:

Over the last few years, ASQ made changes to how ASQ, its divisions, and its sections manage their funds. We are not yet ready to work with the new system and will only be able to accept cash/check payments and 5-meeting cards for the February 2023. The meal cost is \$30. We will honor meeting 5-meeting cards with expiration dates in 2020 and later.

As a reminder, our venue orders food and schedules staffing based on registration information the Friday before the (Tuesday) meeting. We hold registration open a few days longer and accept walk-ins; however, we cannot guarantee a meal for those registering late on Friday or on Saturday.

Meeting Ru are as follows: 0.5 for Pre-Dinner Presentation and 0.5 Ru for After-Dinner Presentation.

The next general member meeting will be held on:

Tuesday, February 7, 2023

St Andrews Golf and Country Club

2241 Route 59

West Chicago IL

<http://www.standrewsgc.com/>

Please REGISTER on our website:

<https://asq-foxvalley.org/meetinginfo.php?id=295>

Program details on next page

Cost: \$30.00 - cash, check, or meeting card

Program

5:30 - 6:00 Networking

6:00 - 6:30 Pre-Dinner Presentation

6:30 - 7:30 Dinner

7:45 - 8:30 After-Dinner Presentation

Dinner Menu

- Garden salad - Italian or Ranch dressing
- Pretzel crusted chicken or pasta primavera
- Vegetable risotto
- Grilled zucchini, yellow squash, red pepper

Dessert: Fresh baked cookies



February, 2023 General Member Meeting

Insights from Chemical Safety Board Investigation Reports

Joseph Drago, Director of Culture & Change Management
Marathon Consulting Group

Abstract:

Pre-dinner

The Chemical Safety Board was created under the Clean Air Act Amendments of 1990 as an independent, nonregulatory federal agency that investigates the root causes of major chemical incidents. Since 1998, the CSB has deployed personnel to investigate more than 130 chemical incidents and issued more than 900 recommendations that have led to safety improvements. In addition to recommendations to strengthen codes and standards, the CSB investigation reports are learning opportunities for the companies which experienced the consequences but also for other companies, even in a different industry sector, to avoid the loss of life, financial resources, and reputation.

Post-dinner

This portion of the presentation will provide an overview of how to utilize the CSB reports in your sector, and improve the safety and operational performance of your company.

About our speaker:



Joe Drago is the Director of Culture & Change Management with the Marathon Consulting Group. He has held a wide variety of professional positions. Joe retired from the US Department Energy where he performed accident investigations, safety and organizational assessments, and technical reviews. He has worked at national laboratories as a researcher and the safety compliance officer. He was the reactor engineer at an operating nuclear power plant.

His current interest is in leveraging his knowledge, skills and experience in human performance and organization improvement from the nuclear sector to advance patient safety. Joe has a BS in chemical engineering and a MS in nuclear engineering from the University of Illinois Urbana-Champaign. He is a registered professional engineer, member of ASQ, American Nuclear Society, and the Association of Fundraising Professionals.



Letter from the Chair

February, 2023

Dear Fox Valley Section 1208 Members,

As we start this calendar year 2023, our first member meeting in February will be a face-to-face meeting at St. Andrews Golf and Country Club off Rte. 59, West Chicago—we have arranged a great dinner and we are looking forward to seeing most of you there.

I would like to propose a few quality related ideas, by citing a few astounding facts that recently came to my attention.

First, the world is on the verge of having reached a population of 8 Billion human beings, according to the Boston Globe. This is likely to have already happened. Similar to all the predictions about the end of the world, since the mid-1900's there have been dire predictions of population overcrowding, social collapse, and starvation. Unfortunately we are indeed, seeing the starvation, largely due to world food distribution issues, problems, and inequities. But we should appreciate that people are our most important resource—by creatively solving problems and with inventions and technology continuing to make progress enhancing human dignity.

I think we can see Quality and our Quality Profession playing a role here.

Second, I have to pause for a moment and touch on the occurrence of an unfortunate Pandemic issue.

A study by Yale researchers examined “excess deaths” in Ohio and Florida before and during the Pandemic. They found and matched over 500,000 deaths exceeding demographic and historical trends with the deceased political party affiliations. The researchers found that in 2020 and 2021, the excess deaths among Republicans were an “astounding” 76% higher than those among Democrats. They also determined this gap opened up “after vaccines became widely available”. Some of the main influences were FOX News and GOP politicians mainstreaming conspiracy theories about vaccines and fringe nonsense about alternative treatments. These cynics gained votes and ratings but helped set the stage for tens of thousands of Republicans to lose their lives, according to this Yale study.

It seems to me that as Quality Professionals we should be able to take a fact-based approach, finding and examining the facts, then helping to influence our friends and relatives to use science and technology and modern medicine to maintain and improve the quality of our lives.

Let's make 2023 one of our best years ever and do what we can to advance Quality in our work and play.

Get in the right Flow,

Bob Kutter

Chair, Fox Valley Section



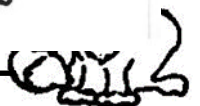
Pay It Forward or Pay It Back

The Fox Valley section has multiple open committee and committee chair positions. Local volunteers are the officers and committees who deliver section services to the community.

There is a position for the interests, skills, and experience you have. Some roles are member-facing, others work in the background. Performing the mandatory functions of most roles takes a few hours a month on average, though you can make a greater impact by improving existing services or developing new ones.

Benefits include seeing your ideas become real, learning, networking, working with a great group of people, expanding your resume, and earning recertification units.

A current list of committees and officers is on the leadership page. If you would like to learn more or would like to sit in on a (virtual) leadership committee meeting, please contact Bob Kutter, section chair, at chair@asq-foxvalley.



Fox Valley Leadership

CHAIR: Bob Kutter
chair@asq-foxvalley.org

Vice Chair: OPEN
vice-chair@asq-foxvalley.org

Secretary: Juli Stoiber
secretary@asq-foxvalley.org

Treasurer: Thaddaeus Carr/John Goerner
treasurer@asq-foxvalley.org

Arrangements: Jeffrey Seyl
arrangements@asq-foxvalley.org

Auditing: Craig Heinz & Hector Rodriguez
auditing@asq-foxvalley.org

Education: Charles Gates
education@asq-foxvalley.org

Internet: Alan Berow
internet@asq-foxvalley.org

Marketing: Craig Heinz
marketing@asq-foxvalley.org

Networking: David McDonald
networking@asq-foxvalley.org

Newsletter: Paul Suffredin
newsletter@asq-foxvalley.org

Nominations: John Goerner/Chris Gay
nominations@asq-foxvalley.org

PAR: Randy Stadtfeld
par@asq-foxvalley.org

Process Improvement: Ken Place
process@asq-foxvalley.org

Programs: Hector Rodriguez
programs@asq-foxvalley.org

**Scholarship: Rene Webb, Bob Kutter,
Mohammad Khan, & David McDonald**
scholarship@asq-foxvalley.org

**SLC Meeting Coordinator:
OPEN**
SLC_Meeting_Coordinator@asq-foxvalley.org

Social Media: Greg Zimmerman
social-media@asq-foxvalley.org

Student Branch Counselor: Charles Gates,
student-branch@asq-foxvalley.org

Voice of Customer: Thomas Kozlowski
voc@asq-foxvalley.org

Workshops, Certificate Programs, and Certification Prep Web Interactive

ASQ Fox Valley Section Web Interactive Exam Preparation Courses

This is still the perfect time to receive customized, flexible, and virtual ASQ Training for your next certification! More and more people are getting ASQ certified in the Fox Valley Section! Now may be a great time to invest in your career development with a flexible Prep Course taught by our own Education Chair, Chuck Gates. Chuck brings over 40 years of experience in various quality management roles, and he teaches Quality Management and ASQ Certification courses to several colleges and businesses in Illinois. Reach out to the Education Chair for more details.

Please review the Training Catalog on our website -<https://www.asq-foxvalley.org> and select the Education tab for more information regarding the schedule of courses and workshops.

Web Interactive Courses can be scheduled on flexible dates and times. Participants must purchase the study materials and pay for Certification Exams.

The Fox Valley Section of ASQ welcomes you and anyone interested in volunteering their time, to attend one of our Section Leadership Committee (SLC) meetings. It is during these meetings where decisions and updates are managed for the section. All feedback and participation are appreciated. For more information or if interested in attending a meeting, please contact help@asq-foxvalley.org.

Date	Location
2023 6:30pm	
February 21	webinar
March 21	webinar
April 18	webinar
May 16	webinar



Networking Leads for Members in Transition

- North Suburban Cook County- American Job Center- WWW.NORTHCOOKJOBCENTER.COM
- Linda Employment Transition –Elgin Community College lbrubaker@elgin.edu

Manufacturers Upbeat Working Remotely

Nearly 74% of manufacturers said they are optimistic about the future, and adapting and rebounding in the wake of the COVID-19 pandemic, according to a recent survey.

Manufacturers said they are also adopting new technologies and processes for managing production and controlling quality, including 75% who noted more of their workers are now working remotely using cloud-based computing, reported InfinityQS International Inc., a U.S. software developer.

“The impact of coronavirus has been a massive wake-up call for all industries and manufacturing is no exception, particularly as a sector still heavily dependent on manual processes and legacy technologies,” said InfinityQS’s Jason Chester.

For more from the survey, visit <https://tinyurl.com/manufacturers-upbeat-future>.

A good time to consider certification- see our training catalogue on our webpage.

A good time to join the board -enhance your career and add RU credits.

*Sanders, S. (2020, October). The Progress Report: ASQE. Quality Progress: The Official Publication of ASQ, 53(10), 8-9

Job Submissions

Job submissions should be sent to ASQ.org for distribution to a much larger audience than what the Fox Valley ASQ Section 1208 can provide.

If you want to network a local Quality position, send contact and basic job description to help@asq-foxvalley.org.



LinkedIn Profiles

LinkedIn is a career networking site that also has social aspects. A career searcher’s LinkedIn profile is significant in an effective career search. There is high demand for quality skills in this current career environment. Are you being contacted about opportunities? Are recruiters looking at your LinkedIn profile? For future career networking your long term LinkedIn career network needs to be expanded and maintained. [The Fox Valley ASQ Section 1208 LinkedIn Group is open to all Fox Valley ASQ 1208 Members. Join us .](#)



2023 Future Meeting Dates and Locations

DATE	Location	Speaker	Topic
March 7th ,2023	TBD	Suzie Garfield	Enhancing Business Effectiveness-Through Story-telling Professional Meeting Presentation.
April 4th,2023	TBD	Michael Vella	Creating Change.
May 2nd,2023	TBD	Scholarship Committee David Gorman	Scholarship presentation TBD

Section Scholarship

Save the Date to see the Future.

The recipients of these noble scholarships will be the young women and men ,who will shape the future of our nation and the world.

Tuesday May 2nd 2023.

The chapter awards two Scholarships each year in the spring.

The chapter will award the Richard A. Maass Scholarship to a graduating high school child or grand child of an active section member.

Tours

Hopefully during this next year we can do one.

Fox Valley ASQ Section 1208 is looking for opportunities to sponsor Quality Tours in the Fox Valley Area.

**Due to circumstances surrounding COVID-19, planned tours for 2023 have been postponed. However, we are still looking for leads for future tours. We want to offer the benefit of Quality professionals available to offer fresh eyes and ideas to help companies with their Quality challenges.*

What are we looking for?

Companies that would like to have 25-30 pairs of fresh Quality eyes visit their operations for networking and dialogue on Quality applications, tactical ideas and new exposure of the great companies in the Fox Valley Area.

What do we need?

Fox Valley Section members that can sponsor a tour at their company or business site. Contact help@asq-foxvalley.org to pursue this opportunity.



ASQ Fox Valley Section Education Report 1/17/2023

2023 Education Events Scheduled and Posted to the ASQ Fox Valley Web Site:

8 CERTIFICATION EXAM PREP COURSES

LBC EXAM PREP COURSE	THURS	6-8PM	1/19	1/26	2/02	2/09	2/16	2/23
CSSYB ACCEL EXAM PREP COURSE	WED	12-2PM	1/18	1/25	2/01			
CSSGB ACCEL EXAM PREP COURSE	THURS	12-2PM	1/19	1/26	2/02			
CSSBB ACCEL EXAM PREP COURSE	WED	12-2PM	2/08	2/15	2/22			
CQE ACCEL EXAM PREP COURSE	THURS	12-2PM	2/09	2/16	2/23			
CMQ/OE ACCEL EXAM PREP COURSE	WED	12-2PM	3/01	3/08	3/15			
CSQP ACCEL EXAM PREP COURSE	THURS	12-2PM	3/02	3/09	3/16			
CQA ACCEL EXAM PREP COURSE	WED	12-2PM	3/22	3/29	4/05			

17 THREE-HOUR WORKSHOPS

PROJECT MGMT BEST PRACTICES	FRI	NOON-3PM	1/20
INDUSTRY 4.0, MFG 4.0, & DIGITAL TRANSFORMATION	FRI	NOON-3PM	1/27
STATISTICAL PROCESS CONTROL (SPC)	FRI	NOON-3PM	2/03
ADVANCED STATISTICS & HYP TESTING	FRI	NOON-3PM	2/10
LEAN & SIX SIGMA BEST PRACTICES	FRI	NOON-3PM	2/17
QUALITY MGMT SYSTEM ISO 9001:2015	FRI	NOON-3PM	2/24
FORECASTING ACCURACY IMPROVEMENT	FRI	NOON-3PM	3/03
LEADERSHIP & MGMT BEST PRACTICES	FRI	NOON-3PM	3/10
FINANCIAL ANALYSIS & COST ESTIMATING	FRI	NOON-3PM	3/17
RISK MGMT ISO 31000	FRI	NOON-3PM	3/24
QUALITY 101 FUNDAMENTALS	FRI	NOON-3PM	3/31
CUSTOMER RELATIONSHIP MANAGEMENT (CRM)	FRI	NOON-3PM	4/14
AUDITING FUNDAMENTALS	FRI	NOON-3PM	4/21
LABOR RELATIONS BEST PRACTICES	FRI	NOON-3PM	4/28
HIRING BEST PRACTICES	FRI	NOON-3PM	5/05
SUPPLIER QUALITY FUNDAMENTALS	FRI	NOON-3PM	5/12
SUPPLY CHAIN MGMT BEST PRACTICES	FRI	NOON-3PM	5/19

Chuck Gates

ASQ Fox Valley Section Education Director

Contact our Education Chairperson –Charles Gates for training classes.

Please review the Training Catalog on our website -

<https://www.asq-foxvalley.org> **select education tab**

UPCOMING CERTIFICATION EXAM DATES

Please check exam dates & deadlines carefully as we will not make exceptions for late applications. All deadlines are at 11:59 p.m. US CST on the date specified.

Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric. The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

ODD-MONTH EXAMS

CQT, CQI, CRE, CFSQA, CMDA, CMQ/
OE, CSSBB, CSSYB, CSQP

Testing Window	Application Deadline
March 1-31,2023	February 5th,2023
May1-31,2023	April 9,2023
July 1-31,2023	June11,2023

Even –Month Exams–

CQA,CQE,CQIA,CSQE,CSSGB,CQPA,CCT,CPGP

Testing Window	Application Deadline
April 1-30,2023	March 5,2023
June1-30,2023	May7,2023
August 1-31,2023	July 9,2023

Upcoming Webinar –Check your MYASQ Inbox

Community message from [Jerry Rice](#) in community

Quality Management Division:

CORRECTION: The date of this Webinar was changed to Wednesday, February 15, 2023. I apologize for the confusion. The registration link is correct.

Influencing Through the Screen

with [Kim A Page](#)

Wednesday, February 15, 2023 at 5:00 pm Central/ 6:00 pm Eastern

(Advance Registration Required)

In this informative 60-minute webinar you will learn:

- How to optimize your screen presence
 - Nonverbal communication essentials - how it impacts yourself and your audience
- This webinar is for you if you are:
- Leading Remote Meetings
 - Wishing to make yourself memorable when you speak online
 - Check your MYASQ

WORLD CONFERENCE ON QUALITY & IMPROVEMENT

MAY 7 - MAY 10, 2023 | PHILADELPHIA, PA IN PERSON

Conference Location
Pennsylvania Convention Center
1101 Arch Street
Philadelphia, PA 19107

Building on its legacy of innovation and improvement, the quality community is well-positioned to reinforce the essentials—total quality management, continuous improvement, ISO standards, data integration—and embrace emerging, universal concepts including culture, diversity and ESG (environmental, social, and governance). At WCQI 2023, attendees will learn how quality processes and methodologies bolster their organizations’ response to risks like supply chain, economic pressures, and global volatility, and help spark a culture of excellence and a sustainable, strong foundation for success. Schedule on the following pages.



2023 SCHEDULE AT A GLANCE*

Subject to change/All times EDT

THURSDAY, MAY 4, 2023

8:00 a.m. - 5:00 p.m. Public Courses Philadelphia Marriott Downtown

FRIDAY, MAY 5, 2023

7:00 a.m. - 5:00 p.m. Public Courses Philadelphia Marriott Downtown

SATURDAY, MAY 6, 2023

8:00 a.m. - 5:00 p.m. Public Courses Philadelphia Marriott Downtown

1:00 p.m. - 7:00 p.m. Registration & Information Pennsylvania Convention Center

SUNDAY, MAY 7, 2023

8:00 a.m. - 3:00 p.m. Public Courses Philadelphia Marriott Downtown

8:00 a.m. - 7:00 p.m. Registration & Information Pennsylvania Convention Center

8:30 a.m. - 4:00 p.m. Member Leader Programming Pennsylvania Convention Center

4:15 p.m. - 5:15 p.m. ASQ Annual Meeting Pennsylvania Convention Center

5:30 p.m. - 7:00 p.m. WCQI Welcome Reception Pennsylvania Convention Center

MONDAY, MAY 8, 2023

8:00 a.m. - 5:00 p.m. Registration & Information Pennsylvania Convention Center

8:30 a.m. - 9:30 a.m. Opening Session / Keynote Pennsylvania Convention Center

9:45 a.m. - 11:30 a.m. Breakout sessions Pennsylvania Convention Center

9:45 a.m. - 11:45 a.m. Workshops Pennsylvania Convention Center

11:30 a.m. - 1:00 p.m. Lunch Exhibit Hall, Pennsylvania

1:00 p.m. - 2:45 p.m. Breakout sessions Pennsylvania Convention Center

1:00 p.m. - 3:00 p.m. Workshops Pennsylvania Convention Center

3:00 p.m. - 5:00 p.m. Exhibits and Programming Exhibit Hall

5:00 p.m. - 6:00 p.m. After 5 sessions TBA



* Schedule as of December 12, 2022 and subject to change. Visit asq.org/conferences/WCQI for updates.
ASQ's 2023 World Conference on Quality & Improvement will take place at the
Pennsylvania Convention Center, 1101 Arch Street, Philadelphia, PA 19107



2023 SCHEDULE AT A GLANCE*

Subject to change/All times EDT

TUESDAY, MAY 9, 2023

8:00 a.m. - 5:00 p.m.	Registration & Information	Pennsylvania Convention Center
8:30 a.m. - 9:30 a.m.	Opening Session / Keynote	Pennsylvania Convention Center
9:45 a.m. - 11:30 a.m.	Breakout sessions	Pennsylvania Convention Center
9:45 a.m. - 11:45 a.m.	Workshops	Pennsylvania Convention Center
11:30 a.m. - 3:00 p.m.	Lunch/Exhibits & Programming	Pennsylvania Convention Center
3:00 p.m. - 4:45 p.m.	Breakout sessions	Pennsylvania Convention Center
5:00 p.m. - 5:30 p.m.	General Session	Pennsylvania Convention Center
6:00 p.m. - 8:00 p.m.	Networking Reception	Grand Hall, Pennsylvania

WEDNESDAY, MAY 10, 2023

8:00 a.m. - 11:30 a.m.	Registration & Information	Pennsylvania Convention Center
8:30 a.m. - 10:15 a.m.	Breakout sessions	Pennsylvania Convention Center
10:30 a.m. - 11:45 a.m.	Closing Session & Keynote	Pennsylvania Convention Center



* Schedule as of December 12, 2022 and subject to change. Visit asq.org/conferences/WCQI for updates.
ASQ's 2023 World Conference on Quality & Improvement will take place at the
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