



QUOTE(S) OF THE MONTH
FROM ASQ QUALITY
QUOTES:

**"WITH THE POSSIBLE
EXCEPTION OF THE
EQUATOR, EVERYTHING
BEGINS SOMEWHERE."
C.S. LEWIS**

INSIDE THIS ISSUE:

General Meeting Info	1,3
Message From The Chair	2
Message from the nominat- ing committee	4
Job Submissions	5-6
LinkedIn Profiles	5-6
2023 Meeting Schedule	7
Scholarship Update	7
Tours	7
ASQ Certification Info	
ASQ Chapter education Schedule	8-9
Upcoming ASQ events	10-12

Newsletter Chair

Paul Suffredin

General Meeting Information

Welcome

The Fox Valley Section of ASQ will **not host the next two section meetings or senior leadership meetings in-person and will continue to be held online. If this changes, we will inform members as soon as possible. Thank you for your patience, understanding, and support.

The next general meeting will be held on **Tuesday, March 7th, 2023**
via:

WebEx Conference Bridge (Webinar)

Please REGISTER on our website: <https://asq-foxvalley.org/meetinginfo.php?id=>

Only people who have registered will be sent the meeting link.

Important Notes regarding Registration:

- **Registration closes end of day (midnight) Saturday, March 4th, 2023**
 - The meeting link will be sent to all registrants **after** registration closes. You will **not** receive a link to attend without prior registration.
 - Attendees will earn **0.5 RUs**. **Note: RU letters are issued during on-site meetings and via e-mail, normally the next day for Virtual meetings. If the letter does not arrive the next day. Members should contact us right away and not wait until recertification deadline to request the letters. You must attend a minimum of 50% of the meeting to receive your RU credit.**
 - There is no fee for this meeting.
- Etiquette on the call/during the webinar (Online):**
- If possible, join the meeting using the link so that you can see the presentation.
 - Avoid joining from multiple devices if possible, to avoid taking two conference slots.

TUESDAY March 7th, 2023 program

Log In: 5:45-6:00pm

Presentation: 6:00-7:00pm

Presenter : Dr. Susan A. Garfield

ENHANCING BUSINESS EFFECTIVENESS THROUGH STORYTELLING



Letter From The Chair

March 2023

Fox Valley Section 1208 Members,

As I am starting to write this note to you, our special Section 1208 Members, it just happens to be George Washington's Birthday, February 22. This week is Engineers Week, and we already celebrated President's Day on Monday. Here in Illinois, we used to celebrate and be off from school and work on both Lincoln's Birthday, February 12th, and Washington's Birthday. Then these President's Birthdays were combined into President's Day so that we could celebrate all of our Presidents. We now celebrate Presidents Day on the third Monday in February and it is a designated Federal Holiday, according to the Uniform Monday Holiday Act.

Our February Member Meeting was our first face-to-face member meeting in over three years. We held it at St. Andrews Golf and Country Club in West Chicago. We had approximately 25 attendees and a great program provided by Mr. Joseph Drago of the Marathon Consulting Group—and we were able to use a deposit made prior to the start of the Pandemic for this meeting. With a great meal and some long delayed networking among our members, I would call this meeting a great success.

We are now examining our program schedule for the rest of this calendar year to determine if and when we might be able to schedule another face-to-face meeting. Our next opportunity for a face-to-face meeting is in the Fall set of meetings starting in September and ending with our last meeting in early December. By the way, if you have a place where you think we should have a regular face-to-face meeting, please let us know—we are always open to your thoughts and ideas.

If you would like to become more involved with your quality career and the related professional and technical activities—consider joining our Senior Leadership Committee and help with arranging our programs and functions needed to manage our ASQ Section. I can guarantee you will be doing something useful and valuable for your quality career.

See you on line at our next Member Meeting on Tuesday March 7th. I am sure it will be another interesting program. Please see the details elsewhere in this Newsletter.

Bob Kutter
Chair, Fox Valley Section





ENHANCING BUSINESS EFFECTIVENESS THROUGH STORYTELLING PROFESSIONAL MEETING PRESENTATION

Dr. Susan A. Garfield

Overview/Premise

Business Effectiveness requires deep understanding of business challenges, the people who are impacted, and what solutions look like and do. The ability to mine a story for deep meaning and deep understanding refines and sharpens understanding and assumptions about business concerns to improve concepts, insights about them, and perspectives to guide and control action.

Objective

The purpose of this program is for the audience to experience *enhancing business effectiveness through storytelling* by listening to a narrative and then working through example questions and issues to achieve and validate meaningful insights anchored in a clear and deep understanding of business terms and ideas embedded in the story

Dr. Susan A. Garfield has decades of experience in the worlds of business, technology, education, and performance. As a computer programmer, teacher, trainer, storyteller, coach, and mentor, she faces any question or challenge with an exploratory, agile, "yes-and" approach. Dr. Garfield holds Bachelor's and Master's degrees in Mathematics and in Literature, a Ph.D. in Humanities/Comparative Literature, an MBA, and certification as a PMP. As a developer of business application systems and a project leader and manager, she has seen again and again how intention, expression, and interpretation converge to support and to subvert business and technological relationships, outcomes, and results



Pay It Forward or Pay It Back

The Fox Valley section has multiple open committee and committee chair positions. Local volunteers are the officers and committees who deliver section services to the community.

There is a position for the interests, skills, and experience you have. Some roles are member-facing, others work in the background. Performing the mandatory functions of most roles takes a few hours a month on average, though you can make a greater impact by improving existing services or developing new ones.

Benefits include seeing your ideas become real, learning, networking, working with a great group of people, expanding your resume, and earning recertification units.

A current list of committees and officers is on the leadership page. If you would like to learn more or would like to sit in on a (virtual) leadership committee meeting, please contact Bob Kutter, section chair, at chair@asq-foxvalley.



Fox Valley Leadership

CHAIR: Bob Kutter
chair@asq-foxvalley.org

Vice Chair: OPEN
vice-chair@asq-foxvalley.org

Secretary: Juli Stoiber
secretary@asq-foxvalley.org

Treasurer: John Goerner
treasurer@asq-foxvalley.org

Arrangements: Jeffrey Seyl
arrangements@asq-foxvalley.org

Auditing: Craig Heinz & Hector Rodriguez
auditing@asq-foxvalley.org

Education: Charles Gates
education@asq-foxvalley.org

Internet: Alan Berow
internet@asq-foxvalley.org

Publicity /Social Media: Craig Heinz
marketing@asq-foxvalley.org

Networking:
networking@asq-foxvalley.org

Newsletter: Paul Suffredin
newsletter@asq-foxvalley.org

Nominations: John Goerner/Chris Gay
nominations@asq-foxvalley.org

PAR: Randy Stadtfeld
par@asq-foxvalley.org

Process Improvement: Ken Place
process@asq-foxvalley.org

Programs: Hector Rodriguez
programs@asq-foxvalley.org

**Scholarship: Rene Webb, Bob Kutter,
Mohammad Khan, & David McDonald**
scholarship@asq-foxvalley.org

**SLC Meeting Coordinator:
OPEN**
SLC_Meeting_Coordinator@asq-foxvalley.org

Social Media: Craig Heinze
social-media@asq-foxvalley.org

Student Branch Counselor: Charles Gates,
student-branch@asq-foxvalley.org

Voice of Customer: Thomas Kozlowski
voc@asq-foxvalley.org

Workshops, Certificate Programs, and Certification Prep Web Interactive

ASQ Fox Valley Section Web Interactive Exam Preparation Courses

This is still the perfect time to receive customized, flexible, and virtual ASQ Training for your next certification! More and more people are getting ASQ certified in the Fox Valley Section! Now may be a great time to invest in your career development with a flexible Prep Course taught by our own Education Chair, Chuck Gates. Chuck brings over 40 years of experience in various quality management roles, and he teaches Quality Management and ASQ Certification courses to several colleges and businesses in Illinois. Reach out to the Education Chair for more details.

Please review the Training Catalog on our website -<https://www.asq-foxvalley.org> and select the Education tab for more information regarding the schedule of courses and workshops.

Web Interactive Courses can be scheduled on flexible dates and times. Participants must purchase the study materials and pay for Certification Exams.

The Fox Valley Section of ASQ welcomes you and anyone interested in volunteering their time, to attend one of our Section Leadership Committee (SLC) meetings. It is during these meetings where decisions and updates are managed for the section. All feedback and participation are appreciated. For more information or if interested in attending a meeting, please contact help@asq-foxvalley.org.

Date 2023 6:30pm	Location
March 21st	Webinar
Aprith 18th	Webinar
May 16th	Webinar



Networking Leads for Members in Transition

- North Suburban Cook County- American Job Center- WWW.NORTHCOOKJOBCENTER.COM
- Linda Employment Transition –Elgin Community College lbrubaker@elgin.edu

Manufacturers Upbeat Working Remotely

Nearly 74% of manufacturers said they are optimistic about the future, and adapting and rebounding in the wake of the COVID-19 pandemic, according to a recent survey.

Manufacturers said they are also adopting new technologies and processes for managing production and controlling quality, including 75% who noted more of their workers are now working remotely using cloud-based computing, reported InfinityQS International Inc., a U.S. software developer.

“The impact of coronavirus has been a massive wake-up call for all industries and manufacturing is no exception, particularly as a sector still heavily dependent on manual processes and legacy technologies,” said InfinityQS’s Jason Chester.

For more from the survey, visit <https://tinyurl.com/manufacturers-upbeat-future>.

A good time to consider certification- see our training catalogue on our webpage.

A good time to join the board -enhance your career and add RU credits.

*Sanders, S. (2020, October). The Progress Report: ASQE. Quality Progress: The Official Publication of ASQ, 53(10), 8-9

Job Submissions

Job submissions should be sent to ASQ.org for distribution to a much larger audience than what the Fox Valley ASQ Section 1208 can provide.

If you want to network a local Quality position, send contact and basic job description to help@asq-foxvalley.org.



LinkedIn Profiles

LinkedIn is a career networking site that also has social aspects. A career searcher’s LinkedIn profile is significant in an effective career search. There is high demand for quality skills in this current career environment. Are you being contacted about opportunities? Are recruiters looking at your LinkedIn profile? For future career networking your long term LinkedIn career network needs to be expanded and maintained. [The Fox Valley ASQ Section 1208 LinkedIn Group is open to all Fox Valley ASQ 1208 Members. Join us .](#)



2022/2023 Future Meeting Dates and Locations

DATE	Location	Speaker	Topic
April 4th,2023	TBD	Michael Vella	Creating Change.
May 2nd	Webinar	Scholarship Committee David Gorman	Scholarship Presentation TBD

Section Scholarship

Save the Date to see the Future.

The recipients of these noble scholarships will be the young women and men ,who will shape the future of our nation and the world.

Tuesday May 2nd 2023.

The chapter awards two Scholarships each year in the spring.

The chapter will award the Richard A. Maass Scholarship to a graduating high school child or grand child of an active section member.

Applications were sent out in October to area High Schools.

Tours

Hopefully during this next year we can do one.

Fox Valley ASQ Section 1208 is looking for opportunities to sponsor Quality Tours in the Fox Valley Area.

**Due to circumstances surrounding COVID-19, planned tours for 2022-2023 have been postponed. However, we are still looking for leads for future tours. We want to offer the benefit of Quality professionals available to offer fresh eyes and ideas to help companies with their Quality challenges.*

What are we looking for?

Companies that would like to have 25-30 pairs of fresh Quality eyes visit their operations for networking and dialogue on Quality applications, tactical ideas and new exposure of the great companies in the Fox Valley Area.

What do we need?

Fox Valley Section members that can sponsor a tour at their company or business site. Contact help@asq-foxvalley.org to pursue this opportunity.



UPCOMING CERTIFICATION EXAM DATES

Please check exam dates & deadlines carefully as we will not make exceptions for late applications. All deadlines are at 11:59 p.m. US CST on the date specified.

Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric. The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

DD-MONTH EXAMS

CQT, CQI, CRE, CFSQA, CMDA, CMQ/
OE, CSSBB, CSSYB, CSQP

Testing Window	Application Deadline
May 1 - 31, 2023	April 9, 2023
July 1 - 31, 2023	June 11, 2023
September 1 - 30, 2023	August 6, 2023

*The new CSSBB BoK and new CSSYB BoK will be tested in this window

EVEN-MONTH EXAMSEVEN-MONTH EXAMS

CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT,
CPGP

Testing Window	Application Deadline
April 1 - 30, 2023	March 5, 2023
June 1 - 30, 2023	May 7, 2023
August 1 - 31, 2023	July 9, 2023
*The <u>new CQE BoK</u> will be tested in the October 2022 window	

*The new CSSGB BoK will be tested in the August 2022 window

*The new CQE BoK will be tested in the October 2022 window

Contact our Education Chairperson –Charles Gates for training classes. Please review the Training Catalog on our website -<https://www.asq-foxvalley.org> select education tab

ASQ Fox Valley Section Education Report 1/17/2023

2023 Education Events Scheduled and Posted to the ASQ Fox Valley Web Site:

8 CERTIFICATION EXAM PREP COURSES

LBC EXAM PREP COURSE	THURS	6-8PM	1/19	1/26	2/02	2/09	2/16	2/23
CSSYB ACCEL EXAM PREP COURSE	WED	12-2PM	1/18	1/25	2/01			
CSSGB ACCEL EXAM PREP COURSE	THURS	12-2PM	1/19	1/26	2/02			
CSSBB ACCEL EXAM PREP COURSE	WED	12-2PM	2/08	2/15	2/22			
CQE ACCEL EXAM PREP COURSE	THURS	12-2PM	2/09	2/16	2/23			
CMQ/OE ACCEL EXAM PREP COURSE	WED	12-2PM	3/01	3/08	3/15			
CSQP ACCEL EXAM PREP COURSE	THURS	12-2PM	3/02	3/09	3/16			
CQA ACCEL EXAM PREP COURSE	WED	12-2PM	3/22	3/29	4/05			

17 THREE-HOUR WORKSHOPS

PROJECT MGMT BEST PRACTICES	FRI	NOON-3PM	1/20
INDUSTRY 4.0, MFG 4.0, & DIGITAL TRANSFORMATION	FRI	NOON-3PM	1/27
STATISTICAL PROCESS CONTROL (SPC)	FRI	NOON-3PM	2/03
ADVANCED STATISTICS & HYP TESTING	FRI	NOON-3PM	2/10
LEAN & SIX SIGMA BEST PRACTICES	FRI	NOON-3PM	2/17
QUALITY MGMT SYSTEM ISO 9001:2015	FRI	NOON-3PM	2/24
FORECASTING ACCURACY IMPROVEMENT	FRI	NOON-3PM	3/03
LEADERSHIP & MGMT BEST PRACTICES	FRI	NOON-3PM	3/10
FINANCIAL ANALYSIS & COST ESTIMATING	FRI	NOON-3PM	3/17
RISK MGMT ISO 31000	FRI	NOON-3PM	3/24
QUALITY 101 FUNDAMENTALS	FRI	NOON-3PM	3/31
CUSTOMER RELATIONSHIP MANAGEMENT (CRM)	FRI	NOON-3PM	4/14
AUDITING FUNDAMENTALS	FRI	NOON-3PM	4/21
LABOR RELATIONS BEST PRACTICES	FRI	NOON-3PM	4/28
HIRING BEST PRACTICES	FRI	NOON-3PM	5/05
SUPPLIER QUALITY FUNDAMENTALS	FRI	NOON-3PM	5/12
SUPPLY CHAIN MGMT BEST PRACTICES	FRI	NOON-3PM	5/19

Chuck Gates

ASQ Fox Valley Section Education Director

Contact our Education Chairperson –Charles Gates for training classes.
Please review the Training Catalog on our website -

<https://www.asq-foxvalley.org> select education tab

WORLD CONFERENCE ON QUALITY & IMPROVEMENT

MAY 7 - MAY 10, 2023 | PHILADELPHIA, PA IN PERSON

Conference Location
Pennsylvania Convention Center
1101 Arch Street
Philadelphia, PA 19107

Building on its legacy of innovation and improvement, the quality community is well-positioned to reinforce the essentials—total quality management, continuous improvement, ISO standards, data integration—and embrace emerging, universal concepts including culture, diversity and ESG (environmental, social, and governance). At WCQI 2023, attendees will learn how quality processes and methodologies bolster their organizations' response to risks like supply chain, economic pressures, and global volatility, and help spark a culture of excellence and a sustainable, strong foundation for success. Schedule on the following pages.



2023 SCHEDULE AT A GLANCE

Subject to change/All times EDT

THURSDAY, MAY 4, 2023

8:00 a.m. - 5:00 p.m. Public Courses Philadelphia Marriott Downtown

FRIDAY, MAY 5, 2023

7:00 a.m. - 5:00 p.m. Public Courses Philadelphia Marriott Downtown

SATURDAY, MAY 6, 2023

8:00 a.m. - 5:00 p.m. Public Courses Philadelphia Marriott Downtown

1:00 p.m. - 7:00 p.m. Registration & Information Pennsylvania Convention Center

SUNDAY, MAY 7, 2023

8:00 a.m. - 3:00 p.m. Public Courses Philadelphia Marriott Downtown

8:00 a.m. - 7:00 p.m. Registration & Information Pennsylvania Convention Center

8:30 a.m. - 4:00 p.m. Member Leader Programming Pennsylvania Convention Center

4:15 p.m. - 5:15 p.m. ASQ Annual Meeting Pennsylvania Convention Center

5:30 p.m. - 7:00 p.m. WCQI Welcome Reception Pennsylvania Convention Center

MONDAY, MAY 8, 2023

8:00 a.m. - 5:00 p.m. Registration & Information Pennsylvania Convention Center

8:30 a.m. - 9:30 a.m. Opening Session / Keynote Pennsylvania Convention Center

9:45 a.m. - 11:30 a.m. Breakout sessions Pennsylvania Convention Center

9:45 a.m. - 11:45 a.m. Workshops Pennsylvania Convention Center

11:30 a.m. - 1:00 p.m. Lunch Exhibit Hall, Pennsylvania

1:00 p.m. - 2:45 p.m. Breakout sessions Pennsylvania Convention Center

1:00 p.m. - 3:00 p.m. Workshops Pennsylvania Convention Center

3:00 p.m. - 5:00 p.m. Exhibits and Programming Exhibit Hall

5:00 p.m. - 6:00 p.m. After 5 sessions TBA



* Schedule as of December 12, 2022 and subject to change. Visit asq.org/conferences/WCQI for updates.

ASQ's 2023 World Conference on Quality & Improvement will take place at the Pennsylvania Convention Center, 1101 Arch Street, Philadelphia, PA 19107



2023 SCHEDULE AT A GLANCE*

Subject to change/All times EDT

TUESDAY, MAY 9, 2023

8:00 a.m. - 5:00 p.m.	Registration & Information	Pennsylvania Convention Center
8:30 a.m. - 9:30 a.m.	Opening Session / Keynote	Pennsylvania Convention Center
9:45 a.m. - 11:30 a.m.	Breakout sessions	Pennsylvania Convention Center
9:45 a.m. - 11:45 a.m.	Workshops	Pennsylvania Convention Center
11:30 a.m. - 3:00 p.m.	Lunch/Exhibits & Programming	Pennsylvania Convention Center
3:00 p.m. - 4:45 p.m.	Breakout sessions	Pennsylvania Convention Center
5:00 p.m. - 5:30 p.m.	General Session	Pennsylvania Convention Center
6:00 p.m. - 8:00 p.m.	Networking Reception	Grand Hall, Pennsylvania

WEDNESDAY, MAY 10, 2023

8:00 a.m. - 11:30 a.m.	Registration & Information	Pennsylvania Convention Center
8:30 a.m. - 10:15 a.m.	Breakout sessions	Pennsylvania Convention Center
10:30 a.m. - 11:45 a.m.	Closing Session & Keynote	Pennsylvania Convention Center



* Schedule as of December 12, 2022 and subject to change. Visit asq.org/conferences/WCQI for updates.
ASQ's 2023 World Conference on Quality & Improvement will take place at the
Pennsylvania Convention Center, 1101 Arch Street, Philadelphia, PA 19107