



QUOTE(S) OF THE MONTH  
FROM ASQ QUALITY  
QUOTES:

**"ALWAYS REMEMBER  
THAT STRIVING AND  
STRUGGLE PRECEDE  
SUCCESS, EVEN IN THE  
DICTIONARY." SARAH  
BAN BREATHNACH, AU-  
THOR**

**INSIDE THIS ISSUE:**

|  |       |
|--|-------|
| <b>General Meeting Info</b>  | 1,3,4 |
| <b>Message From The Chair</b>  | 2     |
| <b>Fox Valley Leadership and<br/>upcoming leadership meet-<br/>ing schedule.</b> | 3     |
| <b>Training information.</b>   |       |
| <b>Job Submissions Information</b>   | 4     |
| <b>LinkedIn Profiles</b>   | 4     |
| <b>2023 Meeting Schedule</b>   | 5     |
| <b>Scholarship Update</b>  | 5     |
| <b>Tours</b>   | 5     |
| <b>ASQ Certification Info</b>  |       |
| <b>ASQ Chapter education<br/>Schedule</b>  | 6     |
| <b>Upcoming ASQ Courses</b>  | 7     |
| <b>Login problem information</b>   | 8     |

**Newsletter Chair**

Paul Suffredin

## General Meeting Information

### Welcome

**\*\*The Fox Valley Section of ASQ will host a Plant Tour as the next general meeting.**

It will be held on **Thursday , November 2nd 2023.**

**Registration closes at the end of day (midnight) Monday , October 30th,2023**

**There is no fee for this meeting.**

### Made to Measure Metrology

will host a one-hour tour of their East Dundee facility on **Thursday, November 2, starting at 6pm. Note the special date.**

*Made To Measure Metrology* is a quality inspection laboratory for metrology with a quarter century of experience. Their lab is ISO 17025:2017 and ISO 10360-2:2009 accredited. Their team is ITAR-Registered and has multiple ASME GDTP Senior certified engineers on staff. Their metrologists are AUKOM-certified in dimensional inspection and well experienced in innovating custom solutions. Their services range from CMM programming to fixture designs and beyond.

*Made to Measure* can accommodate 35 people on the tour.

#### Before/As You Register

- ◆ Reservations are necessary. No walk-ins will be allowed.
- ◆ All participants must be at least 16-years old.
- ◆ We need to be aware if you or your guest is not a U.S. citizen; there will be a question when you register.
- ◆ We need to be made aware if you work for another metrology service provider; there will be a question when you register.
- ◆ When you register, please fill out the fields with your name (OK, that was obvious), your employer (or not currently working), and your title (is, was/want to be (if not currently working)).

#### Before Leaving Home

Allow enough time to arrive between 5:20 and 5:45

Dress appropriately. The lab is cold

**When you arrive at 302 E Main St, East Dundee IL**

#### **Park in back**

**Enter through the main entrance on River St, along the bike path**

**Register in the registration book.**

#### After the Tour

We are planning to get together for some food, networking, and discussion after the 1-hour tour. Plans for the location will be posted on this page before the meeting. Please check back for details.



## Letter From The Chair

November 2023

Fox Valley Section 1208 Members,

We are now on the brink of celebrating Halloween, then Thanksgiving, then the Holidays. For our ASQ Section, our member program year has two more events for 2023.

The first, event will be our first plant or business tour for our Section in several years as our November member program event. (See details in this Newsletter). Frankly our preferred program would include several plant tours each year, but finding manufacturing plants, businesses, healthcare facilities, willing to host tours with us, has been a challenge.

The second event, will be our December member meeting program which we are trying to line up as a virtual on-line presentation, discussion, and possibly demo, on Artificial Intelligence—a topic many are really interested in. In addition, we are attempting to broaden our participation and attendance for this program by having other ASQ Sections promote our program for their members to attend.

Touching on promoting joint programs among our ASQ Sections and Divisions, we have the 2023 Innovate For Excellence Summit October 26 and 27 being held at NIU Naperville Campus on Diehl Road in Naperville and hosted by the Chicago and Northeastern Illinois Sections along with the ASQ Innovation and Inspection Divisions. By the time you read this, this local event in our area will have already happened. For this, we do apologize to our Section members as we were totally caught by surprise with this event happening. We are, however, taking steps to be involved with our area ASQ Sections and to help host and promote such events in the future.

I would like to close by just saying a few comments about information overload. Between work and home, we all receive many emails. How many emails are we receiving on a daily basis? How many text messages? How many social communications? Are we living with our phones in our hands at all times? When I was growing up, we only went to the phone and answered it, when it rang. Now we get so many scam calls we commonly do not answer our phone unless we recognize the caller name and Caller ID before we answer.

Sometimes I think our phones are gradually replacing our brains. We cannot answer a question without checking with Google to see what the Internet has to say. Indeed, I read an article the other day that flatly stated that our brains are getting smaller. I do not see how this is possible, though, with all of the information filtering and decision-making that we have to manage every day.

In any case, information overload can cause real stress and we all have to find ways to manage and cope with this on a day to day basis. Perhaps we should try to develop a program for our Section members, addressing this topic or similar related topics. Please let us know your areas of interest for our member programs.

See you at, our tour, on Thursday November 2nd.

Bob Kutter,  
Chair, Section 1208



## Fox Valley Leadership

**CHAIR: Bob Kutter**  
chair@asq-foxvalley.org

**Vice Chair/Chairperson elect : Dani Hestermann**  
vice-chair@asq-foxvalley.org  
Vice Chair Elect: Mike Vella

**Secretary: Juli Stoiber**  
secretary@asq-foxvalley.org

**Treasurer: John Goerner**  
treasurer@asq-foxvalley.org

**Arrangements: Jeffrey Seyl**  
arrangements@asq-foxvalley.org

**Auditing: Craig Heinz & Hector Rodriguez**  
auditing@asq-foxvalley.org

**Education: Charles Gates**  
education@asq-foxvalley.org

**Internet: Alan Berow**  
internet@asq-foxvalley.org

**Publicity /Social Media: Craig Heinz**  
marketing@asq-foxvalley.org

**Networking:**  
networking@asq-foxvalley.org

**Newsletter: Paul Suffredin**  
newsletter@asq-foxvalley.org

**Nominations: John Goerner/Chris Gay**  
nominations@asq-foxvalley.org

**PAR: Randy Stadtfeld**  
par@asq-foxvalley.org

**Process Improvement: Ken Place**  
process@asq-foxvalley.org

**Programs: Hector Rodriguez**  
programs@asq-foxvalley.org

**Scholarship: Rene Webb, Bob Kutter, Mohammad Khan, & David McDonald**  
scholarship@asq-foxvalley.org

**SLC Meeting Coordinator:**  
**OPEN**  
SLC\_Meeting\_Coordinator@asq-foxvalley.org

**Social Media: Craig Heinze**  
social-media@asq-foxvalley.org

**Student Branch Counselor: Charles Gates,**  
student-branch@asq-foxvalley.org

**Voice of Customer: Thomas Kozlowski**  
voc@asq-foxvalley.org

## Workshops, Certificate Programs, and Certification Prep Web Interactive

### ASQ Fox Valley Section Web Interactive Exam Preparation Courses

This is still the perfect time to receive customized, flexible, and virtual ASQ Training for your next certification! More and more people are getting ASQ certified in the Fox Valley Section! Now may be a great time to invest in your career development with a flexible Prep Course taught by our own Education Chair, Chuck Gates. Chuck brings over 40 years of experience in various quality management roles, and he teaches Quality Management and ASQ Certification courses to several colleges and businesses in Illinois. Reach out to the Education Chair for more details.

**Please review the Training Catalog on our website -<https://www.asq-foxvalley.org> and select the Education tab for more information regarding the schedule of courses and workshops.**

**Web Interactive Courses can be scheduled on flexible dates and times. Participants must purchase the study materials and pay for Certification Exams.**

**The Fox Valley Section of ASQ welcomes you and anyone interested in volunteering their time, to attend one of our Section Leadership Committee (SLC) meetings. It is during these meetings where decisions and updates are managed for the section. All feedback and participation are appreciated. For more information or if interested in attending a meeting, please contact [help@asq-foxvalley.org](mailto:help@asq-foxvalley.org).**

| Date<br>2023<br>6:30pm | Location                           |
|------------------------|------------------------------------|
| November 14th          | Webinar                            |
| December               | No meeting scheduled at this time. |
| January 2024           | TBA                                |



# Networking Leads for Members in Transition

- North Suburban Cook County- American Job Center- [WWW.NORTHCOOKJOBCENTER.COM](http://WWW.NORTHCOOKJOBCENTER.COM)
- Linda Employment Transition –Elgin Community College [lbrubaker@elgin.edu](mailto:lbrubaker@elgin.edu)

## Manufacturers Upbeat Working Remotely

Nearly 74% of manufacturers said they are optimistic about the future, and adapting and rebounding in the wake of the COVID-19 pandemic, according to a recent survey.

Manufacturers said they are also adopting new technologies and processes for managing production and controlling quality, including 75% who noted more of their workers are now working remotely using cloud-based computing, reported InfinityQS International Inc., a U.S. software developer.

“The impact of coronavirus has been a massive wake-up call for all industries and manufacturing is no exception, particularly as a sector still heavily dependent on manual processes and legacy technologies,” said InfinityQS’s Jason Chester.

For more from the survey, visit <https://tinyurl.com/manufacturers-upbeat-future>.

**A good time to consider certification- see our training catalogue on our webpage.**

**A good time to join the board -enhance your career and add RU credits.**

\*Sanders, S. (2020, October). The Progress Report: ASQE. Quality Progress: The Official Publication of ASQ, 53(10), 8-9

## Job Submissions

**Job submissions should be sent to [ASQ.org](http://ASQ.org) for distribution to a much larger audience than what the Fox Valley ASQ Section 1208 can provide.**

If you want to network a local Quality position, send contact and basic job description to [help@asq-foxvalley.org](mailto:help@asq-foxvalley.org).



## LinkedIn Profiles

LinkedIn is a career networking site that also has social aspects. A career searcher’s LinkedIn profile is significant in an effective career search. There is high demand for quality skills in this current career environment. Are you being contacted about opportunities? Are recruiters looking at your LinkedIn profile? For future career networking your long term LinkedIn career network needs to be expanded and maintained. [The Fox Valley ASQ Section 1208 LinkedIn Group is open to all Fox Valley ASQ 1208 Members. Join us .](#)



# 2023 Future Meeting Dates and Locations

| DATE                 | Location | Speaker | Topic                   |
|----------------------|----------|---------|-------------------------|
| Tuesday December 5th | Virtual  |         | Artificial Intelligence |
|                      |          |         |                         |

## Section Scholarship

The chapter awards two Scholarships each year in the spring.

The chapter awards the Richard A. Maass Scholarship to a graduating high school child or grand child of an active section member.

ASQ SECTION 1208 Scholarship is a one-time monetary award presented to a graduating high school child or grand child of an active section 1208 member.

Applications were sent out in October to area High Schools.

# TOURS

Fox Valley ASQ Section 1208 is looking for opportunities to sponsor Quality Tours in the Fox Valley Area.

We looking for leads for future tours. We want to offer the benefit of Quality professionals available to offer fresh eyes and ideas to help companies with their Quality challenges.

### What are we looking for?

Companies that would like to have 25-30 pairs of fresh Quality eyes visit their operations for networking and dialogue on Quality applications, tactical ideas and new exposure of the great companies in the Fox Valley Area.

### What do we need?

Fox Valley Section members that can sponsor a tour at their company or business site. Contact [help@asq-foxvalley.org](mailto:help@asq-foxvalley.org) to pursue this opportunity.



# UPCOMING CERTIFICATION EXAM DATES

Please check exam dates & deadlines carefully as we will not make exceptions for late applications. All deadlines are at 11:59 p.m. US CST on the date specified.

## Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric. The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

### DD-MONTH EXAMS

CQT, CQI, CRE, CFSQA, CMDA, CMQ/  
OE, CSSBB, CSSYB, CSQP

| Testing Window       | Application Deadline |
|----------------------|----------------------|
| January 1 - 31, 2024 | December 10, 2023    |
| March 1 - 31, 2024   | February 11, 2024    |
|                      |                      |
|                      |                      |

\*The new CSSBB BoK and new CSSYB BoK will be tested in this window

### EVEN-MONTH EXAMSEVEN-MONTH EXAMS

CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT,  
CPGP

| Testing Window         | Application Deadline |
|------------------------|----------------------|
| *December 1 - 31, 2023 | November 5, 2023     |
| February 1 - 29, 2024  | January 7, 2024      |
|                        |                      |
|                        |                      |

Contact our Education Chairperson –Charles Gates for training classes. Please review the Training Catalog on our website -<https://www.asq-foxvalley.org> select education tab

# EDUCATION AND UPCOMING CLASSES

Contact **Chuck Gates** to register for the course at [education@asq-foxvalley.org](mailto:education@asq-foxvalley.org)

## Customized Course Offerings

The ASQ Fox Valley Section 1208 offers in-house certification review courses to companies who have a group of employees interested in pursuing a professional certification. The ASQ certifications add value for the employee and for the organization. The body of knowledge studied is directly applicable to the job for continuous improvement and a competitive advantage.

The in-house certification review courses are offered at a discount price. The sessions are conducted on-site by highly qualified ASQ instructors.

For more information about training or to schedule an in-house class, contact Chuck Gates, ASQ Fox Valley Education Chair at [education@asq-foxvalley.org](mailto:education@asq-foxvalley.org) or (630) 212-0981.

For more information about ASQ certifications, see the [ASQ certifications page](#).

OCT 25

### COE Virtual Exam Prep Course

Wednesday's, 6-8 PM CT, October 25, November 1, 8, 15, 29, and December 6

NOV 14

### CSSBB Virtual Exam Prep Course

Tuesdays, 6-8 PM CT, November 14, 21, 28, December 5, 12, and 19, 2023

NOV 20

### CSSGB Accelerated Virtual Exam Prep Course

Mondays, 6-8 PM CT, November 20, 27, and December 4, 2023



# Problems Logging Into ASQ.org?

ASQ recently changed their definition of member usernames to log into <https://asq.org>.

The email address you gave ASQ is now your username, replacing your member number.

Your password was not changed.

If you did not share an email address with ASQ, do not recall the email address you supplied, or encounter some other issue, contact ASQ using one of the methods at:

<https://asq.org/customer-services/contact-asq>

Your login credentials to the Fox Valley site – <https://asq-foxvalley.org> – have not changed. I

If you have any questions about accessing the section site, contact [internet@asq-foxvalley.org](mailto:internet@asq-foxvalley.org).