

NEWSLETTER

FOX VALLEY SECTION

FEBRUARY 2024

QUOTE(S) OF THE MONTH FROM ASQ QUALITY :

"Quality is everyone's responsibility."
W. Edwards Deming

"The way to get started is to quit talking and begin doing." Walt Disney

INSIDE THIS ISSUE:

Program Information	1,3
Message From The Chair	2
Training Information Leadership	4
Job Opportunity My ASQ	5 6
20234Meeting Schedule	7
Scholarship Update	7
Tours	7
ASQ Certification Info ASQ Chapter education Schedule	8
Upcoming events	9

Newsletter Chair

Paul Suffredin

The February section meetings and senior leadership meetings will be held on-line. We will keep you posted as to the status of each meeting as soon as possible. Thank you for your patience, understanding, and support.

The next general meeting will be held on **Tuesday February 6th 2024**

via: **WebEx Conference Bridge (Webinar)**

Please **REGISTER** on our website: <https://asq-foxvalley.org/meetinginfo.php?id=>

Only people who have registered will be sent the meeting link.

Important Notes regarding Registration: It will Close at end of day (midnight), **Saturday February 3rd** in order to give section volunteers enough time to prepare.

- The meeting link will be sent to all registrants after registration closes. You will not receive a link to attend without prior registration.

- Attendees will earn 0.5 RUs. Note: RU letters are issued during on-site meetings and via e-mail, normally the next day for Virtual meetings. If the letter does not arrive the next day. Members should contact us right away and not wait until recertification deadline to request the letters. You must attend a minimum of 50% of the meeting to receive your RU credit.

- There is no fee for this meeting.

Etiquette on the call/during the webinar (Online):

- If possible, join the meeting using the link so that you can see the presentation.

- Avoid joining from multiple devices if possible, to avoid taking two conference slots.

- **Mute** your microphone and remain muted until speaker asks for questions, or you are prompted.

- Use the chat window to ask questions.



Tuesday February 6th Program

Log In: 5:45-6:00pm

Presentation:6:00-7:00pm

Presenter : Dr. Julie Furst-Bowe

Topic: Leadership in Quality



Letter From The Chair

February 2024

Fox Valley Section 1208 Members,

Hello and welcome to a new year with Fox Valley ASQ!

I'm Dani Hestermann, the incoming Chair for the section.

The year is off to a cold start but I'd like to offer you a warm welcome to all our section has to offer. It's also a good time to reflect on all that ASQ has to offer.

So, why ASQ? Here's my top 10 list:

- 1.Meet other quality professionals**
- 2.Learn about topics outside of your area of expertise**
- 3.Share your knowledge and experience**
- 4.Professional development**
- 5.Stay current on what's happening in quality**
- 6.Earn RU points for recertification**
- 7.Get new ideas for improvements or how to tackle an issue**
- 8.Access to courses and resources**
- 9.Learn from others**
- 10.Fun factory tours!**

What about you? Let me know what you would add to the list. Send your ideas to chair@asq-foxvalley.org.

Our first opportunity this year to make use of these benefits will be at our February meeting. Join us February 6 to hear about Leadership and Quality. And bring a friend! Invite a fellow quality coworker. It's a great opportunity to check out all that ASQ has to offer.

Hope to see you online at the meeting in February. And for those looking for a chance to meet in person, hope to see you in March.

Dani Hestermann

Chair, Section 1208



Speaker and Program Information

Bio: Dr. Julie Furst-Bowe is executive leader in higher education having served as a Vice President, Provost and Chancellor at colleges and universities in Arkansas, Illinois and Wisconsin. During her tenure as the Provost at the University of Wisconsin-Stout, the University became the first and only university to receive the Malcolm Baldrige National Quality Award. Since that time, Julie has spoken on the topic of performance excellence in higher education to audiences around the globe. An ASQ member for more than 20 years, Julie is currently an ASQ Fellow and chair of the Gryna Award Committee.

Program - Leadership for Quality

In this interactive presentation, Dr. Furst-Bowe will discuss the characteristics needed to lead a high performing organization. These characteristics include a focus on mission, a systems perspective, an ability to enable employees and the capacity to move from idea to implementation. Common barriers to developing a high performance workplace will be discussed. Examples from a number of organizations will be shared.



Fox Valley Leadership

CHAIR: Danielle Hestermann
chair@asq-foxvalley.org

Vice Chair: Mike Vella
vice-chair@asq-foxvalley.org

Secretary: Juli Stoiber
secretary@asq-foxvalley.org

Treasurer: John Goerner
treasurer@asq-foxvalley.org

Immediate Past Chair : Bob Kutter

Arrangements: Jeffrey Seyl
arrangements@asq-foxvalley.org

Education: Charles Gates
education@asq-foxvalley.org

Internet: Alan Berow
internet@asq-foxvalley.org

Publicity /Social Media: Craig Heinz
marketing@asq-foxvalley.org

Networking: Open
networking@asq-foxvalley.org

Newsletter: Paul Suffredin
newsletter@asq-foxvalley.org

Nominations: Chris Gay/Bob Kutter
nominations@asq-foxvalley.org

PAR: Randy Stadtfeld
par@asq-foxvalley.org

Process Improvement: Ken Place
process@asq-foxvalley.org

Programs: Open/Chris Gay/Alan Berow
programs@asq-foxvalley.org

Scholarship: Rene Webb, Bob Kutter,
Mohammad Khan, & Danni Hestermann
scholarship@asq-foxvalley.org

SLC Meeting Coordinator:
OPEN
SLC_Meeting_Coordinator@asq-
foxvalley.org

Social Media: Craig Heinze
Social-media@asq-foxvalley.org

Student Branch Counselor: Charles
Gates, student-branch@asq-foxvalley.org

Voice of Customer: Thomas Kozlowski
voc@asq-foxvalley.org

Workshops, Certificate Programs, and Certification Prep Web Interactive

ASQ Fox Valley Section Web Interactive Exam Preparation Courses

This is still the perfect time to receive customized, flexible, and virtual ASQ Training for your next certification! More and more people are getting ASQ certified in the Fox Valley Section! Now may be a great time to invest in your career development with a flexible Prep Course taught by our own Education Chair, Chuck Gates. Chuck brings over 40 years of experience in various quality management roles, and he teaches Quality Management and ASQ Certification courses to several colleges and businesses in Illinois. Reach out to the Education Chair for more details.

Please review the Training Catalog on our website -<https://www.asq-foxvalley.org> and select the **Education tab for more information regarding the schedule of courses and workshops.**

Web Interactive Courses can be scheduled on flexible dates and times. Participants must purchase the study materials and pay for Certification Exams.

The Fox Valley Section of ASQ welcomes you and anyone interested in volunteering their time, to attend one of our Section Leadership Committee (SLC) meetings. It is during these meetings where decisions and updates are managed for the section. All feedback and participation are appreciated. For more information or if interested in attending a meeting, please contact help@asq-foxvalley.org.

Date 2024 6:30pm	Location
February 20	Virtual
March 19	TBD
April 16	TBD
May 21	TBD



Job Description: Quality Manager

Functions/Responsibilities:

Develops and implements new or improved Quality systems and procedures for HFR.

Updates and maintains all quality documentation. This includes control and maintenance of HFR policies, procedures, instructions and forms.

Conducts ongoing quality planning and improvement programs.

Works directly with all levels of organization to keep them informed of quality trends. Provides reports and recommendations based on current or anticipated quality conditions.

Works with Operations Staff on new and process development, changes and concerns.

Works with sales and production departments on all issues that affect product quality. Recommends and provides follow-up on all corrective actions required to permanently resolve quality problems including permanent resolution of customer concerns.

Leads efforts to conduct ongoing audits of all systems to ensure adherence to quality policies and procedures as well as customer specifications.

Directs and controls activities for all phases of the quality organization including Inspection, First Article Sampling, and Calibration.

Trains and counsels all quality personnel to develop their technical ability, product knowledge, and work ethics.

Fully knowledgeable on job requirements and performance expectations for the QA Manager position and all reporting positions.

Develop and maintain a continuous improvement program to better HFR's competitive position in the marketplace and ensure HFR products are as close to zero defects as practical.

Reporting: Reports to the HFR President.

Record of Revision:

Revision	Date	Description of Changes
A	12-31-02	New Document
B	03-09-10	Minor editorial changes. Re-review of 12/31/02 document
C	01-29-18	Update documents to synchronize job codes to HR standards.

Approved: **Date:** 01/29/18

My ASQ

The new myASQ.org site, part of ASQ.org is meant to offer you an area where quality professionals can share items and network with peers. Timely information sharing is a primary goal. There are several parts with a lot of value-added areas of use and interest.

News and Announcements

- Registration information (certifications, training and examinations)
- News releases
- ASQ awards
- Salary results
- Symposia and conferences
- E-learning opportunities
- Community conferences

Helpful Hints

- Platform updates
- Using blogs more effectively
- Page functionality tips
- My ASQ discussion engagement
- Platform features

Popular Discussions

- Certifications
- PMP acquisition pointers
- Medical devices
- CITI training as CEU's
- Root cause identification
- CQPA handbook
- Business plan submissions

Upcoming Events

Many varied options, near you or worthy of travel (if not remotely offered)

Summary: A lot of items of interest and value await your discovery here. What are you waiting for?

Craig Heinze

Publicity, ASQ Fox Valley Section 1208



2024 Future Meeting Dates and Locations

DATE	Location	Speaker	Topic
Tuesday March 5th	Courtyard Banquets	Bob Hafey	Lean Safety
Tuesday April 2nd	Courtyard Banquets	TBD	TBD
Tuesday May 7th	Virtual	Renee Webb Lauren Milligan Career Advancement Coach	Scholarship Presentation. Career Advancement

Section Scholarship: The letters for the Richard A. Maass Memorial Scholarship for local high schools and the ASQ Section Scholarship for children and grandchildren of our active members have been sent to the area High Schools . Keep watching this spot for more information.

Fox Valley ASQ Section 1208 is looking for opportunities to sponsor Quality Tours.

Please contact help@asq-foxvalley.org for more details and assistance to pursue this opportunity.

What are we looking for?

Companies that would like to have 25-30 pairs of Quality eyes visit their operations for networking and dialogue on Quality applications, tactical ideas and new exposure of the great companies in the Fox Valley Area.

What do we need?

Fox Valley Section members that can sponsor a tour at their company or business site.

What is our goal?

Provide a Quality networking and educational event that is a win-win opportunity for both Fox Valley ASQ Section 1208 membership and companies in the Fox Valley Area.

What is our target area?

Most of our section’s members work or live between Elgin to the north, Yorkville in the south, Maywood to the east, and Dekalb to the west. We believe we will get the best turnout for a tour in this area.

What is needed for a tour?

Tours are most productive when there are Quality contacts working at the company to assist with completing the details. It is best if it is an area that doesn’t require extensive safety gear or high security restrictions. New projects, new ventures, new equipment and continuous improvement implementations are great opportunities for Quality feedback and networking exchanges. Early evening tours allow for good participation for our membership who work during the day.

What is the suggested layout of a tour (actual time frame is determined by the companies needs)

- 15 minutes introduction with organizational staff.
 - 45 minutes of guided tour through the areas to be reviewed.
 - 30 minutes for snacks and networking.
- 30-60 minutes of questions and dialogue on quality ideas and suggestions.
Contact help@asq-foxvalley.org to pursue this opportunity.



UPCOMING CERTIFICATION EXAM DATES

Please check exam dates & deadlines carefully as we will not make exceptions for late applications. All deadlines are at 11:59 p.m. US CST on the date specified.

Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric. The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

DD-MONTH EXAMS

CQT, CQI, CRE, CFSQA, CMDA, CMQ/
OE, CSSBB, CSSYB, CSQP

Testing Window	Application Deadline
March 1 - 31, 2024	February 11, 2024
May 1-31, 2024	April 7th, 2024
July 1-31, 2024	June 9th, 2024

EVEN-MONTH EXAMSEVEN-MONTH EXAMS

CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT, CPGP

Testing Window	Application Deadline
April 1-30, 2024	March 10, 2024
June 1-30, 2024	May 12, 2024
August 1-31	July 7th, 2024

* The new CPGP BoK will be tested in the October 2023 window
 * The new CSQE BoK will be tested in the December 2023 window
 Contact our Education Chairperson – Charles Gates for training classes. Please review the Training Catalog on our website -<https://www.asq-foxvalley.org> select education tab

EVENTS

UPCOMING EVENTS

Lean and Six Sigma Conference (/conferences/six-sigma)

February 18 - 20, 2024
Phoenix, AZ – In Person

[LEARN MORE \(/CONFERENCES/SIX-SIGMA\)](#)

[REGISTER NOW! \(HTTPS://ASQ.ORG/USER/SIGNIN?PRVURL=HTTPS://MYPORTAL.ASQ.ORG/S/COMMUNITY-EVENT?ID=A1M8C00000L3CTAA0 \)](https://ASQ.ORG/USER/SIGNIN?PRVURL=HTTPS://MYPORTAL.ASQ.ORG/S/COMMUNITY-EVENT?ID=A1M8C00000L3CTAA0)

Collaboration on Quality in the Space and Defense Industries Forum (/conferences/quality-space-defense)

March 12 - 13, 2024
Cape Canaveral, FL

[LEARN MORE \(/CONFERENCES/QUALITY-SPACE-DEFENSE\)](#)

World Conference on Quality & Improvement (https://asq.org/conferences/wcqi)

May 12 - 15, 2024
San Diego, CA – In Person

[LEARN MORE \(/CONFERENCES/WCQI\)](#)

[REGISTER NOW! \(HTTPS://ASQ.ORG/USER/SIGNIN?PRVURL=HTTPS://MYPORTAL.ASQ.ORG/S/COMMUNITY-EVENT?ID=A1MNT000000GVWZIAK \)](https://ASQ.ORG/USER/SIGNIN?PRVURL=HTTPS://MYPORTAL.ASQ.ORG/S/COMMUNITY-EVENT?ID=A1MNT000000GVWZIAK)

**Make sure you are
registered to vote.**

